

MOSL

User Forum

Online

**Hosted by
Markus Lloyd and Grace McNeil**

16 July 2025



Agenda



Item	Description	Who	Time
1	Introduction and Welcome: MOSL	Markus Lloyd and Grace McNeil	3 – 3:05pm
2	RWG: update	Fallon Wilkinson	3:05 – 3:15pm
3	Change: update	Olivia Bletsoe	3.15 – 3.35pm
4	Smart AMI Definition (CPW 163) Update	Elliott Smith	3.35 – 3.45pm
5	Providing Assurance to the Market: audit and reinsurance statements update	Axelle Saada	3.45 – 4.00pm
6	Settlement strategy update	Abu Rashid	4.00 – 4.20pm
7	AOB	All	4:20 – 4.30pm

16th July 2025

RWG update



In-Person Meeting – 24th June, Leeds

Meeting Focus:

- Steering Group & Sub-group Updates
- Feedback on the provision of wholesaler information following the increase in wholesale charges for 2025-26 Focus Session
- Smart Meter Map and Dashboard Overview
- Supplier/Contractor ideas/projects
 - Innov-8 Management – Warrant of Entry Project
 - Occutrace – Non-Consuming Meters
 - Identeq – Obtaining Operational Customer Contact Details
 - Deer Technology – LimpetReader
- RWG Awards
- The [meeting slides](#) can be accessed on the RWG webpage.



RWG Awards

Andrew Bamber Award for Outstanding Contribution to the Retail Market (as voted for by peers) - Ros Carey – Business Stream

Wholesaler Chair Award - James Lancaster – Thames Water

Retailer Chair Award - Matthew Glover - Wave Utilities

Joint Chairs Award - Sam Mawby – MOSL

Unsung Heroes:

- Nick Butt – ConservAqua (Tariffs sub-group)
- Adrian Smith – MOSL (Smart Meter sub-group)
- Sian Forward – Northumbrian Water (various sub-groups!)
- Mike Gostelow – United Utilities (Tariffs sub-group)
- Mike Swallow – United Utilities (Settlement sub-group)



RWG Awards

Some photos from the day...



Sian Forward – Northumbrian Water
Unsung Hero Award



Fallon Wilkinson and Gerard Lyden
RWG Chairs



Matthew Glover – Wave Utilities
Retailer Chair Award

Sub-Group Highlights

Access:

- Consultation – Draft Access Good Practice Guide (consultation closes 18 July)

Bilaterals:

- Call for retailer members

Settlement:

- Sub-group restarting following the approval of [CPW152](#) by the Code Change Committee in June



How can you get involved?

A great opportunity to play an active role in shaping activities that will support the development of the NHH market for customers and trading parties:

- Join a sub-group
- Suggest an idea for a sub-group
- To find out more about RWG please email rwg@mosl.co.uk or visit the [RWG webpage](#)
- Sign up to receive RWG emails, read Market Focus, engage with us on social media





RWIG

Code Changes

Elliot Smith
MOSL

16 July 2025



Change Proposals/Reports (already gone to CCC)

Title	Summary	Stage
08 July 2025		
CPW155 Data Assurance Quality Assurance Flags	CMOS flags to assist in data assurance activities by identifying that a data item has already been quality assured or checked.	Recommend
PIP243 Clarifications Post - CPW139I	PIP243 represents the impact on the market codes of the required clarifications identified as part of the initial testing of phase 15 of the bilaterals programme (CPW139i), to ensure that the system operates correctly and is able to deliver the intent of the approved code change.	Acceptance
CPM054 & CPW145 Deductions and Withholdings	Seeks to bring the deductions and withholdings currently allowed by Section 9.7.2 of the Business Terms under the formal Disputes Process	Plan

*As of 09/04/2024

**Subject to re-prioritisation

Change Proposals/Reports to table at CCC in next 3 months* (Part 1 of 2)



Title	Summary	Stage
13 August 2025		
CPM060/CPW156 Customer and Third-Party Access to Consumption Data	Provide approved third-party intermediaries with access to non-household market water consumption data	Recommend
MPF Phase 1 Priority KPIs M01,02,04,06,19	Priority Cyclic Read KPIs including M01, M02, M19 and Transfer meter read KPIs M04 and M06 and the additional metric of M09.	Recommend
CPW163 Smart AMI meter definition	Seeks to define what a commissioned smart meter is and when to use the SmartAMI descriptor in CMOS	Recommend

*As of 09/04/2024

**Subject to re-prioritisation

Change Proposals/Reports to table at CCC in next 3 months* (Part 2 of 2)



Title	Summary	Stage
	September 2025	
CPM061 & CPW158 Data/Report requests of the Market Operator	This change seeks to align the market codes with legislation and clarify when the Market Operator can provide data to public bodies.	Recommend
CPW164 Bilaterals Phase 15 (CPW139i) Clarifications	CPW164 represents the impact on the market codes of the required clarifications identified as part of the initial testing of phase 15 of the bilaterals programme (CPW139i), to ensure that the system operates correctly and is able to deliver the intent of the approved code change.	Recommend
CPW155 Data Assurance Quality Assurance Flags	CMOS flags to assist in data assurance activities by identifying that a data item has already been quality assured or checked.	

*As of 09/04/2024
 Dates for changes with PIP references are estimated.

Trading Party requests in next 3 months*

Title	Engagement type	Date
Data/Report requests of the Market Operator CPM061 & CPW158	Consultation	4 June - 27 June
Customer and Third-Party Access to Consumption Data CPM060 & CPW156	Consultation	4 June – 27 June
Data Retention Beyond 7 Years CPW157	Initial Consultation	16 June – 30 June
Estimated Transfer reads CPW159	Consultation	23 June - 11 July
Cyclic read skip codes CPW162	Consultation	14 July – 1 August
Third Party requests to Wholesalers CPW161	Consultation	23 July – 6 August



*As of 09/04/2024

Awaiting Ofwat Decision*

Title	CCC Recommendation	Decision Due	Implementation
CPM062 & CPW160 Wholesaler MPS Charges Discontinuation	Majority Early Rejection	N/A	
CPW153 & CPM063 Cost Recovery Mechanism	Unanimous Recommendation	12 August 25	12 September 25
CPW154 Initial Cost Support	Unanimous Recommendation	22 August 25	12 September 25

*As of 09/04/2024

Implementing*

Title	Central System Impact	Code Release Date
CPW139i Bilateral Hub (Additional enhancements part 4.)	Y	16 December 2025



*As of 09/04/2024

Implemented in Last Month*

Title	Central System Impact	Date of Release
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Any questions?



Smart AMI Definition (CPW163) Update

Elliott Smith
MOSL
16 July 2025



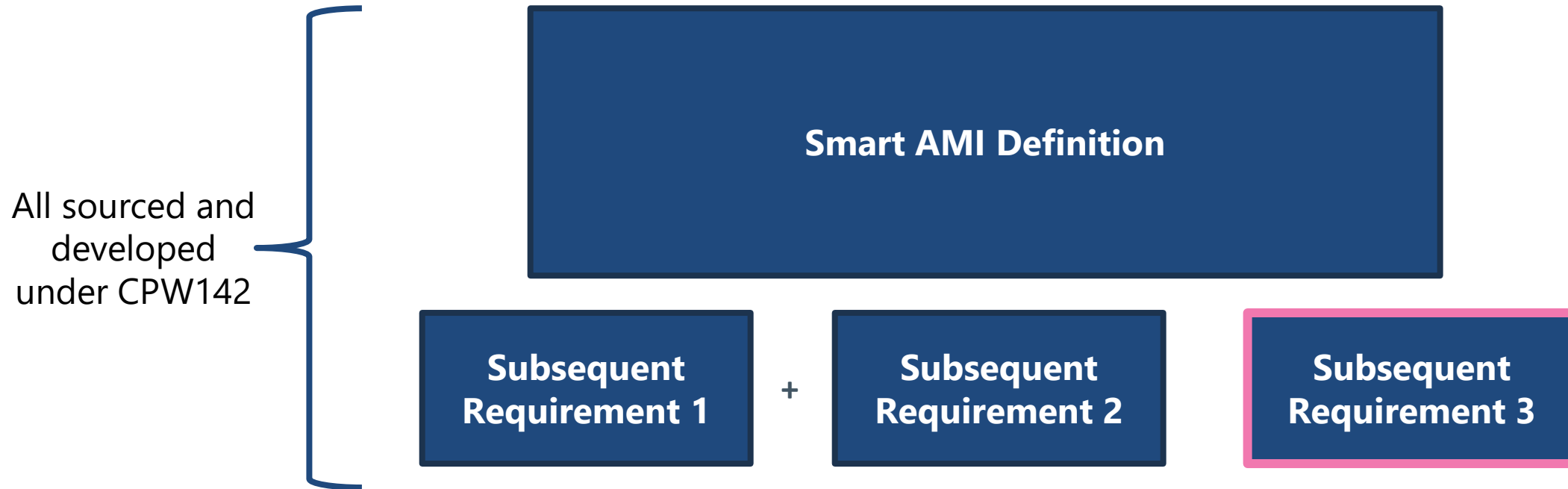
Background / Problem statement

- Current SmartAMI definition is too ambiguous causing meter-misclassification and downstream billing inconsistencies.
- CPW163 looks to also clarify SmartAMI definition for dependent projects (Granular Data Hub, Market Performance Framework (MPF)).

Proposed solution

- CPW163 looks to introduce the definition first proposed in rejected change CPW142: Wholesaler Smart Meter Reads into the codes.
- The definition is to include all supplementary requirements (found in Attachment 4: Defining SmartAMI in CPW142's FRR) as they were a key part of 142's recommendation and stem from Trading Party feedback on MPF reform (December 2023) .

Proposed solution



Assessment feedback

CCC: Concern around futureproofing

*"A meter installation is SmartAMI (advanced meter infrastructure) where meter read data is captured from a meter using a fixed network **radio infrastructure** (smart metering). The radio infrastructure can be either a private or public network such as cellular communications. **The maximum period between planned data collection events is an hour"***

CAG: Ensure Performance specifications

PAG/MC: **Guidance document** to support B5 protocol in the event of classification switches

FORUM FEEDBACK

Detailed proposed solution

CPW142's Smart AMI definition

+

2 supplementary requirements

As per CPW142's FRR (Attachment 8, CSD0202 Meter Read Submission Process)

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“A SmartAMI (Advanced Meter Infrastructure) meter is one where consumption data is captured via a fixed transmitting infrastructure, which may use either private or public (e.g. cellular) communications networks, with planned data collection occurring at least hourly. To be classified as SmartAMI in CMOS, the meter and metering system must:

- (1) deliver granular consumption data in accordance with the Granular Data Sharing Standard Specification or subsequent code requirements;
- (2) be fully commissioned and meet the minimum performance requirements defined by wholesalers under their smart metering programmes, as outlined in the PR24 final determinations; and

Timeline

Forum	Justification	Inform/Ask/Review	Estimated window
PAG	-	Inform – Change progress	17 June
CAG	Requested by CCC	Review - legal drafting and Inform on all other forum feedback	20 June
Metering Committee	Original endorsers of CPW142	Ask – Ensure CPW163’s definition is the same as what was originally agreed on for CPW142	15 July
User Forum	-	Inform – Change progress	16 July
CCC	Recommendation	-	13 August
Ofwat approval	Ofwat	-	7 November
Implementation	Ofwat	-	14 November

Providing assurance to the market

Market audit and compliance update

Axelle Saada
MOSL
16 July 2025

Ongoing work

Bilateral deferrals audit

Assuring that deferrals are being applied in compliance with the market codes



Findings to be published in August 2025

Gap sites audit

Reviewing wholesalers' processes to identify and enter gap sites into the market



Retailer survey out, auditees to be selected and lettered in August

Assurance statements

Gathering information to evaluate how trading parties are meeting their obligations



Statements out mid-August for return on 6 October

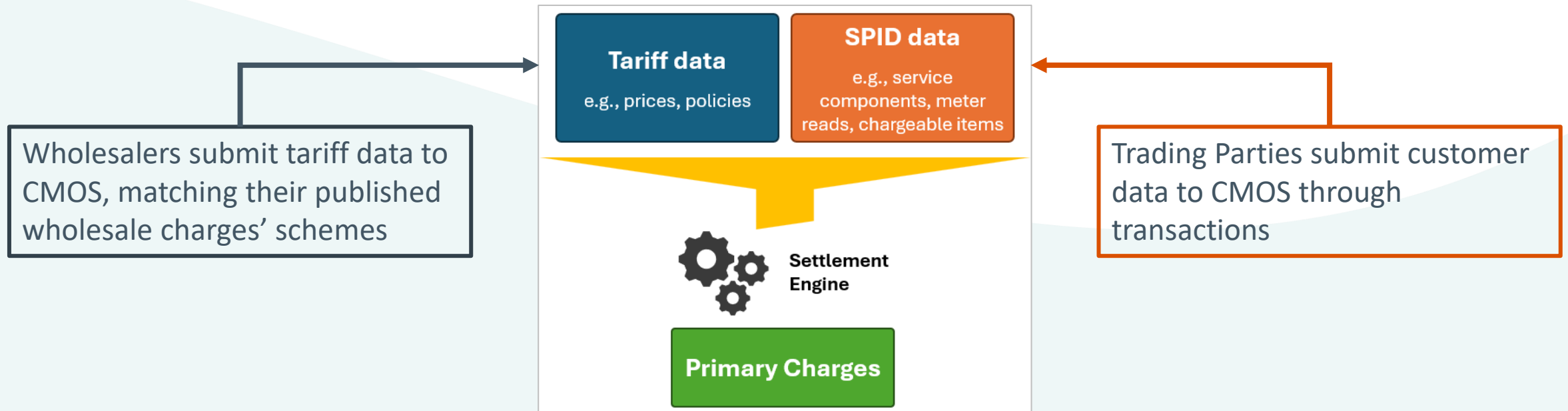
Settlement Strategy Update

Abu Rashid
MOSL
16 July 2025



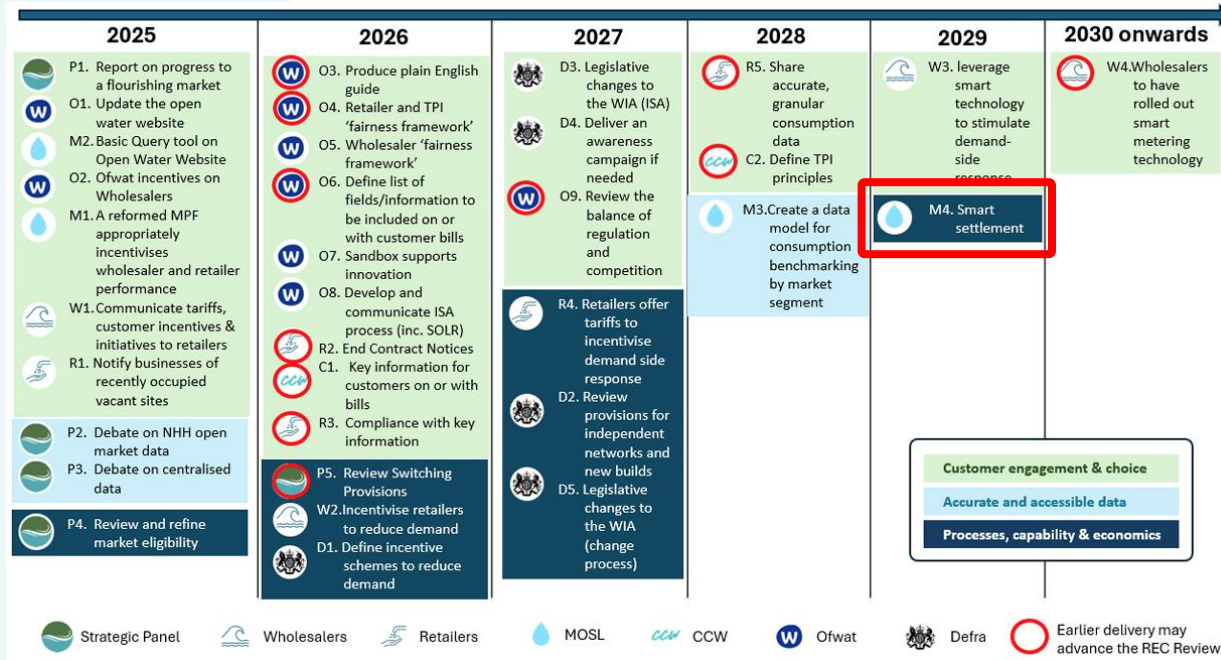
What is “settlement”?

- “Settlement” refers to the code processes for calculating, allocating, reporting and reconciling **wholesale charges** between Wholesalers and Retailers
- Settlement charges are calculated using **customer data** (SPIDs) and **tariff data**
- Settlement is only as accurate as the **underlying data** in CMOS



Settlement Strategy

The Settlement Strategy is a key area of work under **MOSL's 2024-27 programmes of work**



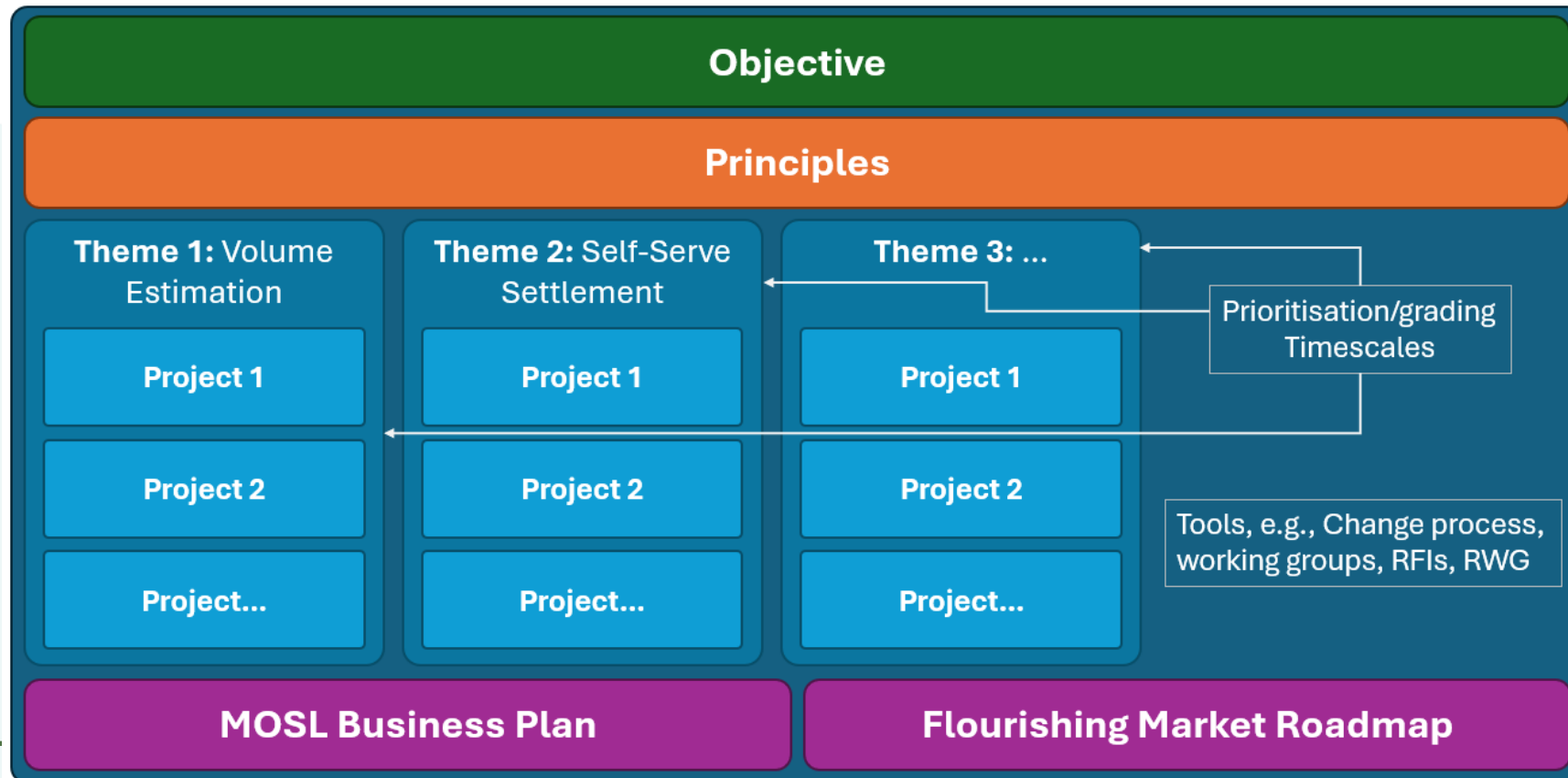
MOSL Strategic Priorities and Key Programmes of Work 2024-2027



As well as the Strategic Panel's **Roadmap to a Flourishing Market**

Settlement Strategy Position Paper

In early May, we published the [Settlement Strategy Position Paper](#) which outlined the settlement landscape in the NHH market and posed a draft structure and content for a Settlement Strategy



Position Paper Feedback

- **General:** all agreed with need for longer-term Settlement Strategy
 - **Strategy Objective:** general agreement with some questions around narrowness – suggestions to include more market stakeholders
 - **Strategy Principles:** general agreement with proposed set, although cost neutrality suggested as not necessarily be needed. Other suggestions include tweaking wording of the Principles, e.g., “future-proofing” to be “flexibility”.
 - **Strategy structure:** suggestion to include Governance and Accountability within Strategy – “how will know if we’re delivering and being successful?”
 - **Areas of work:**
 - Post RF and Unplanned Settlement Runs was top priority area (8 responses)
 - Self-serve settlement (5 responses)
 - Reviewing settlement run schedule, P1 – RF (4 responses)
 - **11 parties volunteered to be part of the working group**
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Working Group Discussion

- **Market feedback** reviewed
 - **Lots of good robust discussion** so far on most elements of the Settlement Strategy, its scope and how it would be delivered
 - In particular:
 - Avoid duplication** of work with other market programmes
 - Refraining from over-complicating** and wasting effort
 - Considering the **interactions** of themes and projects with other themes/projects
 - Priority areas discussed** but more work to be done
-

Timeline

	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan-26	Feb-26
Position paper consult.	Finalisation									
Feedback review		Finalisation								
Working group set-up		Working on it								
Working group meetings			X	X	X					
Draft Strategy consult.					Working on it	Finalisation				
Panel presentation						Working on it	Finalisation			
Business planning							Working on it	Finalisation		
Strategy published & comms								Working on it	Finalisation	
Planning for next FY										Finalisation

- **Working group meetings:** August and September
- **Draft strategy consultation:** expected in September
- **Strategic Panel presentation:** November

Legend:

Working on it
Finalisation
X Meeting date

Any questions?



AOB



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