

February User Forum

24 February 2021 | 2 – 4pm

[Microsoft Teams Meeting](#)

Agenda

Item	Description	Speaker	Time
1	Introduction: MOSL and RWG	Markus Lloyd and Richard Stanbrook	2 – 2.10pm
2	Market Operator code changes	Tom Daborn	2.10 – 2.20pm
3	Bilateral Transactions Programme update	Adrian Smith	2.20 – 2.40pm
4	RWG Water Efficiency Plan update	Holly Corns	2.40 – 2.55pm
5	Break		2.55 – 3pm
6	Data quality dashboard introduction	Luke Austin	3 – 3.20pm
7	The second Retailer Measure of Experience (R-MeX) survey	Sam Webb	3.20 – 3.30pm
8	Isle Utilities – “Identifying value in the market” project summary	Ben Tam	3.30 – 4pm
9	Close	Markus Lloyd	4pm