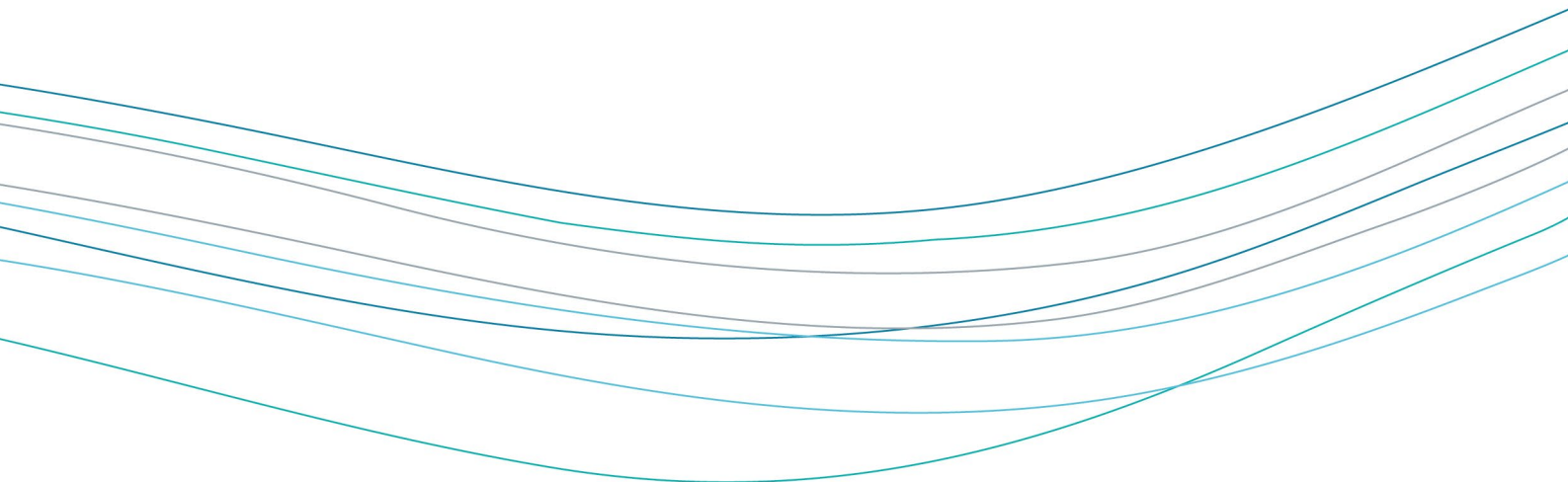


Engagement Requests

Complexity



Introduction

With the volume of requests across the market including stakeholders, MOSL have introduced a 'complexity' rating to help trading parties to plan the time and resource required to complete the request.

Each request will have a complexity rating ranging from 'low' to 'high' with clear narratives on the expected time and resource required to complete.

The 'complexity of the request can be found by 'hovering' over the request.

Complexity ratings

- ◆ **High complexity:** This request is rated 'High complexity' due to the technical and/or expansive nature of the content which requires multiple persons' time and resource required to complete it. It is aimed at subject matter experts and/or those close to the programme of work.
- ◆ **Medium complexity:** This request is rated 'Medium complexity' due to the relatively technical nature of the content and the time and resource required to complete it. It is aimed at Contract Managers or those with delegated authority.
- ◆ **Low complexity:** This request is rated 'Low complexity' due to the low level of technical content and the minimal time and resource required to complete it. It is aimed at Contact Managers but can be completed by an appropriate person within the organisation.