

# Code Change Committee 19

## Headline Report

13 September 2023

This Headline Report provides a record of the decisions made by the Code Change Committee.

### 1. Agenda Item 04 – Change Plan – CPM055 CMOS Data Escrow

The Code Change Committee considered CPM055 '[CMOS Data Escrow](#)'. The change proposal sought to amend the wording of the MAC (Market Arrangements Code) to remove the obligation for a physical backup of CMOS and replace this with a cloud-based solution.

The Code Change Committee:

- **AGREED** (unanimous) that CPM055 better facilitated the Principles of the MAC;
- **AGREED** (six in favour, three against) to delegate the change recommendation to MOSL to submit directly to Ofwat for decision as a housekeeping change; and
- **AGREED** (unanimous) that, if approved, CPM055 would be implemented 18 December 2023 if Ofwat approval was received by 15 November 2023.

### 2. Agenda Item 05 – Change Plan – CPW147 MPS (Market Performance Standard) 18 and 19 Clarification

The Code Change Committee considered CPW147 '[MPS 18 and 19 Clarification](#)'. The change proposal sought to confirm how successful and failed meter reads factor into Market Performance Standard 18 and 19 charge calculations. The code provisions must be clear and unambiguous that only one meter read in any given month should be considered in performance calculations.

The Code Change Committee:

- **AGREED** (unanimous) the proposed Change Proposal Plan on the basis that it would not include a consultation; and

- **AGREED** (unanimous) the approach/scope of the proposed assessment plan on the basis that it would not include a consultation.

### 3. Agenda Item 06 – Change Proposal Update – CPM054 & CPW145 Deductions and Withholdings Under Formal Disputes Process

The Code Change Committee considered an update to the change proposal assessment approach for CPM054 and CPW145 '[Deductions and Withholdings Under Formal Disputes Process](#)' in light of concerns raised by a Trading Party. The change proposal sought to bring the deductions and withholdings currently allowed by [Section 9.7.2 of the Business Terms](#) under the formal Disputes Process.

The Code Change Committee:

- **AGREED** (six in favour, two against, one abstention) to continue with the original Change Proposal Plan which would not include a consultation.

### 4. Agenda Item 08 – Change Plan (Re-Plan) CPW142 Wholesaler Smart Reads

The Code Change Committee considered a re-plan for CPW142 '[Wholesaler Smart Reads](#)'. The change proposal sought to make wholesalers responsible for the submission of meter reads obtained from a smart meter.

The Code Change Committee:

- **AGREED** (unanimous) the amended Change Proposal Plan.

### 5. Agenda Item 09 – Recommendation CPM053 and CPW146 Change Process Improvements

The Code Change Committee considered the draft recommendation report for CPM053 and CPW146 '[Change Process Improvements](#)'. The proposed change sought to improve the change process to make it a more flexible and agile process that prioritised impactful change. The proposed process would allow change proposals to be given the proportionate amount of time and resources and the opportunity for alternative solutions to be developed.

The Code Change Committee:

- **AGREED** (unanimous) that CPM053 & CPW146 better facilitated the principles of the MAC and WRC (Wholesaler Retail Code);
- **AGREED** (unanimous) to recommend CPM053 & CPW146 for implementation;

- **AGREED** (unanimous) to recommend that, if approved, CPM053 and CPW146 be implemented on 18 December 2023, if Ofwat approval was received by 18 November 2023 or 18 January 2023, if Ofwat approval is received by 18 December 2023;
- **AGREED** (unanimous) that a PIR (Post-Implementation Review) was required; and
- **AGREED** (unanimous) to the proposed scope and trigger of the PIR.

## 6. Agenda Item 10 – Recommendation CPW144 MPF (Market Performance Framework) Incremental Improvements

The Code Change Committee considered the draft recommendation report for CPW144 '[MPF Incremental Improvements](#)'. The proposed change sought to incentivise the use of the Bilateral Hub to resolve meter reading issues and thereby provide customers with timely and accurate bills. CPW144 would enable this by suspending certain Market Performance Standards. Additionally, it proposed to remove a small number of Market Performance Standards deemed to be ineffective in that they failed to ensure accountability. In doing so, CPW144 would begin to streamline the existing Market Performance Framework and facilitate a phased implementation of MPF 2.0.

The Code Change Committee:

- **AGREED** (unanimous) that CPW144 better facilitated the principles of the WRC;
- **AGREED** (unanimous) to recommend CPW144 for implementation;
- **AGREED** (unanimous) to recommend that, if approved, CPW144 be implemented on 18 December 2023, if Ofwat approval was received by 18 November 2023;
- **AGREED** (unanimous) that a PIR was required; and
- **AGREED** (unanimous) to the proposed scope and trigger of the PIR.

## 7. Agenda Item 12 – Recommendation CPW139d Bilateral Hub (Assessments)

The Code Change Committee considered the draft recommendation report for CPW139d '[Bilateral Hub \(Assessments\)](#)'. The proposed change sought to deliver the fourth implementation of processes into the Bilateral Hub under CPW139 & CPM051, featuring technical solutions for Process H3 (merged) (review of unmetered charges or change in tariff).

The Code Change Committee:

- **AGREED** (unanimous) that CPW139d better facilitated the principles of the WRC;
- **AGREED** (unanimous) to recommend CPW139d for implementation; and

- **AGREED** (unanimous) to recommend that, if approved, CPW139d be implemented at 00:00 on 12 December 2023, if Ofwat approval was received by 10 November 2023.