

DC Meeting 02

9 December 2020

For Information



Welcome and Introductions

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For Approval



Minutes of the Previous Meeting

For Decision



Review of outstanding actions

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DC Outstanding Actions

ID	Meeting	Status	Action	Date Raised	Owner	Target Completion Date	Comments and Update
A01_01	DC1	To be closed	Committee TOR's to be circulated to members	11/18/2020	MOSL	Dec-20	Circulated 3/12
A01_02	DC1	Open	Kissflow video to be placed on SharePoint for members	11/18/2020	MOSL	Dec-20	
A01_03	DC1	Open	Review of the new process to be undertaken in February 2020	11/18/2020	MOSL	Feb-21	
A01_04	DC1	To be closed	MOSL to contact the historic disputes for an update and informing the migration onto the new process	11/18/2020	MOSL	Dec-20	
A01_05	DC1	Open	MOSL to investigate missing historic dispute from the report	11/18/2020	MOSL	Dec-20	
A01_06	DC1	To be closed	Discrepancy in the process compared to 17.2.1 in the Code to be investigated	11/18/2020	MOSL	Dec-20	For discussion at DC2 meeting
A01_07	DC1	Open	Discussion of the imposition of charges being introduced to be placed in the issues log	11/18/2020	MOSL	Mar-21	To be placed onto issues log following December meeting
A01_08	DC1	To be closed	Action log to be created and presented	11/18/2020	MOSL	Dec-20	

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Detailed Process for Managing Disputes in line with 17.2.1

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For Decision



Strawman Report

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Strawman Report



Dispute ID	Initiating trading party	Responding Trading Party	Initiated On	Dispute valid?	Publication Date	Meeting no later than	Resolution no later than	Initiating Trading Party's Comments
DIS0027	THAMES-W	CASTLE-R	16/11/2020	Yes	20/11/2020	04/12/2020	01/01/2021	Castle Water are withholding settlement for One SPID where remedial action, where required, has been completed by Thames Water following the submission of a bilateral request. Despite specific requests, Castle Water continue to refuse to make payment
DIS0030	WAVE-R	THAMES-W	17/11/2020	Yes	26/11/2020	09/12/2020	06/01/2021	Wave seek to re-run a number of RF periods for specific SPIDs due to changes to data items in the market since the planned RF was run. Thames are currently objecting to the re-running of these SPIDs on the basis of the time taken for Wave to correct the meter reading.
DIS0028	THAMES-W	CASTLE-R	16/11/2020	Yes	20/11/2020	04/12/2020	01/01/2021	Castle Water are incorrectly withholding settlement for One SPID where remedial action, where required, has been completed by Thames Water following the submission of a bilateral request.
DIS0026	THAMES-W	CASTLE-R	16/11/2020	Yes	20/11/2020	07/12/2020	04/01/2021	Castle Water are incorrectly withholding settlement for One SPID where remedial action, where required, has been completed by Thames Water following the submission of a bilateral request.
DIS0025	THAMES-W	CASTLE-R	16/11/2020	Yes	20/11/2020	04/12/2020	01/01/2021	Castle Water are incorrectly withholding settlement for One SPID where remedial action, where required, has been completed by Thames Water following the submission of a bilateral request.
DIS0024	THAMES-W	CASTLE-R	16/11/2020	Yes	20/11/2020	04/12/2020	01/01/2021	Castle Water are incorrectly withholding settlement for One SPID where remedial action, where required, has been completed by Thames Water following the submission of a bilateral request.
DIS0023	THAMES-W	CASTLE-R	16/11/2020	Yes	20/11/2020	04/12/2020	01/01/2021	Castle Water are incorrectly withholding settlement for One SPID where remedial action, where required, has been completed by Thames Water following the submission of a bilateral request.
DIS0022	THAMES-W	CASTLE-R	16/11/2020	Yes	20/11/2020	04/12/2020	01/01/2021	Castle Water are incorrectly withholding settlement for One SPID where remedial action, where required, has been completed by Thames Water following the submission of a bilateral request.
DIS0020	THAMES-W	CASTLE-R	16/11/2020	Yes	20/11/2020	04/12/2020	01/01/2021	Castle Water are incorrectly withholding settlement charges relating to 3257 SPIDs which Castle state are outside the SLA for completing the bilateral request.
DIS0021	THAMES-W	CASTLE-R	16/11/2020	Yes	20/11/2020	30/11/2020	20/12/2020	Castle Water are incorrectly withholding settlement charges relating to 131 SPIDs where Castle assert that Thames as a Wholesaler have a responsibility to provide remote reading systems.

For Decision



Migration of Historic Disputes

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New Disputes

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Any Other Business

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