

# Minutes of the Metering Committee Meeting Ten

11 January 2022 | 09:30 – 12:30 | Via MS Teams

Status of Minutes: **APPROVED**

## MEMBERS PRESENT

Steve Formoy	SF	Chair*	Christina Blackwell	CB	Customer Representative Member
Angela Brown	AB	Wholesaler Member	Paul Heron	PH	Retailer Member
Emma Birch	EB	Wholesaler Member	Ben Kershaw	BK	Retailer Member
Michelle Thompson	MT	Wholesaler Member	Claire Stanness	CS	Retailer Member
Mitchell Yeoman-Boldry	MYB	Wholesaler Member	Claire Yeates	CY	Retailer Member
John Davies	JD	MOSL Representative*	Shaun Kent	SK	Ofwat Representative*

*\*Non-Voting Members of the Committee*

## OTHER ATTENDEES

Martin Hall	MH	MOSL Presenter	Alex Cowie	AC	MOSL Secretariat
Simon Bennett	SB	MOSL Presenter	Dene Marshallsay	DM	Artesia Presenter
Ivy Mandinyenya	IM	MOSL Presenter	Gareth Forrester	GF	PA Consulting Presenter
Florentina Monea	FM	MOSL Observer	Adrian Smith	AS	MOSL Observer
Huw Comerford	HC	MOSL Observer	Kayleigh Nel	KN	MOSL Observer
Marc Tritschler	MTr	PA Consulting Observer			

## APOLOGIES

Kevin McCalliskey	KM	Wholesaler Member	Mark Doherty	MD	Retailer Member
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## 1. Welcome and Apologies

- 1.1. The Chair welcomed everyone to the Metering Committee (“Committee”) meeting noting that apologies for absence had been received from KM and MD.
- 1.2. The Chair drew attendees’ attention to the MOSL recording policy and reminded members that, in line with section 5.7 of the Market Arrangements Code (“MAC”), they were to act impartially and not in the interest or as a representative of any organisation or individual.
- 1.3. It was confirmed that the meeting was quorate.

## 2. Minutes and Actions from Previous Meetings

- 2.1. The Committee approved the minutes of the Metering Committee meeting held on 07 December as an accurate record of Committee Meeting 9.
- 2.2. It was agreed that the following actions could be closed: A09\_01; A09\_02; and A09\_03.
- 2.3. It was noted that the following action would remain open: A09\_04.
- 2.4. The Committee noted a brief presentation from AC on proposed Metering Committee meeting dates in 2022.
- 2.5. The Committee:
  - **AGREED** the proposed dates for Committee meetings for the rest of the calendar year.

## 3. Enhancing Metering Technology

- 3.1. The Committee received an update from DM on the Enhancing Metering Technology workstream noting the key emerging findings included in the draft interim report. The key findings were:
  - The adoption of enhanced metering technology across all regions covered by the retail market enables a number of key benefits, including: bills based on accurate consumption values; improved leak detection delivering water efficiency; Wholesaler transactions settled on accurate consumption data; enhanced opportunity for Retailer innovation; reduced levels of customer complaints; and a more efficient and effective market.
  - Enhanced meter technology exists now that can deliver these benefits across all meter types in the market.
  - Rolling out enhanced meter technology is cost beneficial.
  - Enhanced metering technology could be delivered by wholesalers as a low or no regrets investment in PR24 to deliver long term benefits under a range of scenarios.
  - The ownership, management and transfer of data needs to be considered alongside the enhanced meter technology to ensure that benefits are delivered.
- 3.2. It was further noted that the core pathway involved a Wholesaler led partnership with retailers to deliver enhanced metering technology in PR24 but that alternate pathways included a Retailer-led approach in some Wholesaler areas and an approach where a 3<sup>rd</sup> party takes ownership and/or management of meter assets and provides data to Wholesalers and Retailers.
- 3.3. The Committee discussed the update from DM, noting that:
  - The draft report does not specify what technology should be used but does define the benefits that it should deliver and the baseline costs in the draft cost-benefit analysis are for delivering the desired benefits using the existing meter stock in the market.
  - The final report should separate out what the respective benefits and costs are for Retailers and Wholesalers as this will be needed in order for Trading Parties to incorporate the findings into their PR24 submissions. It was also noted that it would be important to draw out what the benefits are for customers, even if it is hard to establish a pound value for.

- It would be important for the Committee to understand the assumptions that sit behind the cost-benefit analysis (e.g. no physical reads required after smart meter roll out) in order to ensure that they are robust can be used by Trading Parties. It was agreed that DM would circulate further information on this to the Committee after Artesia had worked through with the MOSL team.

3.4. The Committee noted that the next steps for the production of the Enhancing Metering Technology Report were for Artesia to take into account feedback from the Committee and produce a revised draft by 21 January which Committee members would be asked to provide feedback on by 28 January before a final draft of the report was produced (anticipated delivery date 24 February).

3.5. JD emphasised that it would be important to get comments from all Committee members on this next draft and it was agreed that Secretariat would arrange a separate session for Committee members with Artesia to feed back on the next iteration of the report.

**ACTION MC10\_01**

3.6. It was further noted that Artesia would liaise with PA Consulting in their work on the Roles and Responsibilities workstream.

## 4. Roles and Responsibilities workstream

4.1. CY updated that PA Consulting were appointed just before Christmas, an initial meeting of the Roles and Responsibilities Sub Group had been held and that discussions between Artesia and PA Consulting had started to establish interdependencies between the two workstreams. It was further noted that the Sub Group would meet on a bi-weekly basis to monitor progress and would feed back to the Committee and that the aim was for the final report to complete before the end of March.

4.2. The Committee received an update from GF on the Roles and Responsibilities workstream, noting the process and timeline for the production of the report, the critical success factors, the option and variant dimensions of the work, an initial indicative options framework and the initial longlist of options across the key focus areas. GF noted that it would be crucial to understand what can be achieved under current market rules and, for that which is outside of the existing rules, what would be needed to implement them. It was further noted that PA Consulting would be looking at the evaluation criteria for the longlist of options and will bring this back to the next Sub Group meeting.

4.3. The Committee thanked GF and PA Consulting for their presentation and noted that they believed the approach set out to be sensible. It was agreed that MOSL would share the levers for change bullets that had been developed by MH and JD with PA Consulting.

**ACTION MC10\_02**

**DM, GF and MTr left the meeting.**

## 5. Project AMIDST

5.1. The Committee received a briefing from MT on Project AMIDST, a joint project being undertaken by Anglian Water and MOSL to transfer Smart Meter data directly into CMOS and backed by the Market Improvement Fund.

5.2. The Committee discussed the briefing on Project AMIDST, noting that:

- The project was not looking at how to provide customers with enhanced access to data but was looking at how Wholesalers can provide this service to Retailers.
- There was a desire for Retailer support and Retailers to get involved in Project AMIDST in order to fully understand the potential benefits to Retailers. Two Retailer Committee members volunteered their organisations involvement in the project.
- Although it was stressed that the aim of Project AMIDST was to provide more information to Retailers for them to act on rather than cutting across them, the Project AMIDST team were encouraged to look at whether there are any potential Competition Law aspects to the work around direct entry of data into CMOS foreclosing a competitive market in the region that need to be considered in case there is a future challenge.

**ACTION MC10\_03**

## 6. Transfer Reads QSP - CPW130 update

6.1. The Committee received an update from CS and IM on the progress of the Transfer Reads Change Proposal ([CPW130 'Transfer Reads Estimated Reason Codes'](#)), noting the response to the feedback from previous Committee meetings and the draft consultation questions.

6.2. The Committee discussed the CPW130 draft Consultation Note and Legal Drafting, noting that:

- they were satisfied that the points raised at previous meetings and ex-Committee had been adequately addressed; and
- the language in section 2.4.4(a)(i)(B) of the Legal Drafting should be reviewed by the MOSL Legal Team to ensure that the proposed new wording would not drive the wrong behaviours leading to an adverse impact on the customer journey; and

**ACTION MC10\_04**

- use of the large multinational site exemption allowed under section 2.4.4(a)(i)(B) should be monitored and reported back to the Committee as part of the general monitoring of the use of the new skip codes.

**ACTION MC10\_05**

6.3. The Committee noted the CPW130 timeline.

## 7. Strategic Metering Review Progress

7.1. The Committee welcomed an update from JD on the progress of the Strategic Metering Review, who highlighted the Committee's achievements since its conception in April and its progress in delivering changes into the market and the effectiveness of the Quick Start Projects as well as the next areas of focus for the Committee including the delivery of the strategic themes and the identification and prioritisation of new projects and interventions. JD also noted MOSL's ongoing support for the programme and his hope that the Strategic Panel would prove to be an effective enabler in helping the to deliver some of the more fundamental changes into the market and that he would be engaging with the Strategic Panel on behalf of the Committee and the Strategic Metering Review at its January meeting.

## 8. New QSP Identification

- 8.1. The Committee noted an update from MH on the New Project Capture Document, the scoring criteria currently being used, the current ranking of proposed projects and the process for taking priority projects forward.
- 8.2. It was noted that Committee members had been asked to complete the scoring sheet for the prioritisation of suggested new projects prior to the meeting and the Chair went round the room asking each member to highlight their top five projects from the longlist and give some rationale as to why they believed those projects to be high priority.
- 8.3. During discussion it was highlighted that it would be important to assess the complexity of some of the proposed projects and also whether it would be appropriate for the Committee or another body with a greater degree of sub-specialism (such as a Sub Group of the Committee or the Retailer-Wholesaler Group) would be the right way to take them forward.
- 8.4. It was agreed that SB and MH would pick up on the new project scoring with Ofwat and CCW and help them to work through the document and add their thoughts. Other members of the Metering Committee were encouraged to revisit and review their scoring or to complete the document if they hadn't already done so.

**ACTION MC10\_06**

## 9. Metering Committee Effectiveness Review

- 9.1. The Committee noted the paper summarising the proposed year-one effectiveness review that was circulated in advance of the meeting and a brief verbal overview from AC and SF.

## 10. QSP – Tabled Updates

- 10.1. The Committee noted the paper summarising the progress of Quick Start Projects that was circulated in advance of the meeting.

## 11. AOB, including reflections from the meeting

- 11.1. AC reminded members of the importance of ensuring that they have access to the Metering Committee SharePoint site and asked any members still struggling to access the site to contact him directly.
- 11.2. The Committee reflected on the meeting.
- 11.3. There being no further business, the Chair closed the meeting.