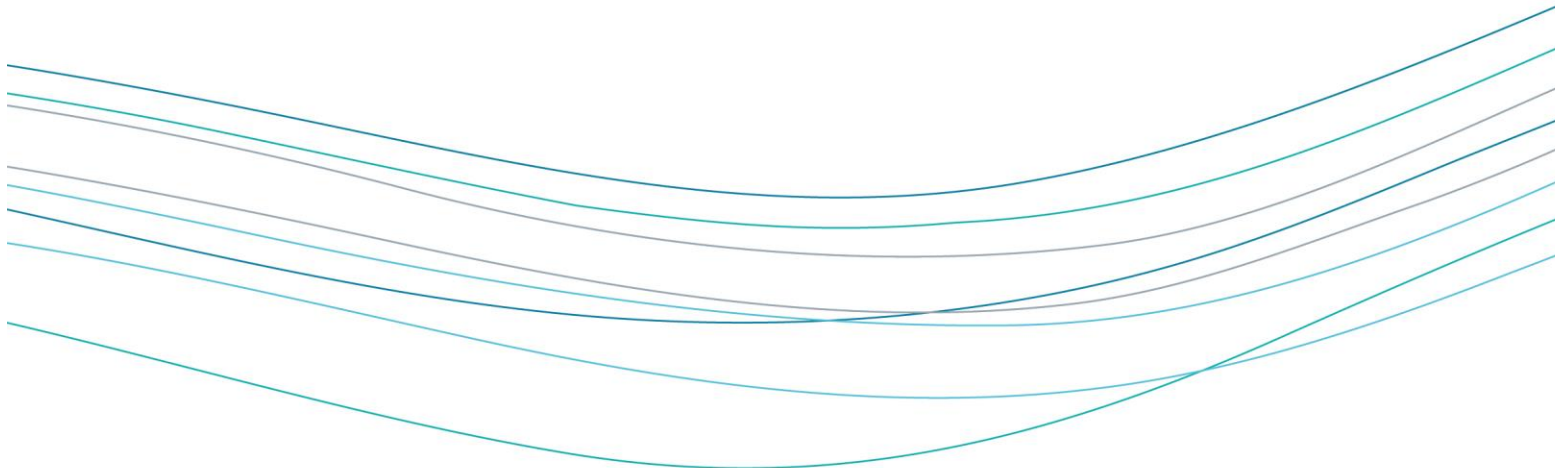


Operational Advisory Group (OAG)

Minutes from 13 August 2020 meeting



Operational Advisory Group

Minutes from 13 August 2020 meeting

Attendees

OAG Members and Guests

- ◆ Ashley Connors (AC) (WHL)
- ◆ David Moss (DMo) (RTL)
- ◆ Deborah Morton (DM) (WHL)
- ◆ Frances Lickley (FL) (RTL)
- ◆ Paul Baker (PB) (RTL)
- ◆ Sarah Harrison (SH) (RTL)
- ◆ Sian Forward (SF) (WHL)

MOSL

- ◆ Chris Chiorean (CC)
- ◆ Chris Dawson (CD)
- ◆ George Monea (GM)
- ◆ Mayuresh Tamboli (MT)
- ◆ Spencer Mattia (SM)

Agenda

- ◆ C1 process flow update
- ◆ Introduction to the C1 Process flow Status
- ◆ Activity statuses
- ◆ Update on rejection codes
- ◆ AOB

Meeting Notes

1. Project Update

- 💧 CD provided an update on Phase One and the 15 Sprints. Informed everyone that the pink area (See slides) are confirmed sprints and we know when we will deliver them, whereas the orange areas (see slides) are more flexible and will require confirmation;
- 💧 CD provided confirmation that the Pilot has already commenced;
- 💧 OAG members were informed of the 'must have' deliverables for the C1 Pilot;
- 💧 CD explained how Pathfinders organisations will help MOSL stress test the pilot bilateral hub.
- 💧 DMO queried if the Pathfinder will use real data and real requests.
 - SM informed that we are still in the process of selecting what type of data we will use due to GDPR constraints. SM strongly feeling it might be dummy data.

2. C1 Process Flow

- 💧 CD explained that
 - action boxes were added in the (C1 Flow Map) to denote steps in the process (they were previously decision boxes where the activity had to be implied).
 - There are channels for other interested parties (other retailer, other wholesaler to feed into correction plan challenge)
 - Clearer indication that visit scheduling can defer the SLA timer
 - DMO made previous request about the AE-O route and why it's not preferred over re-submission. CD explained that we need to keep track of loops and therefore the routing is planned allow that. But in practice the steps that trading parties will take in re-submission will be near instantaneous. Propose some consideration for retailer input after unsuccessful site visit at step M.
- 💧 PB asked about the re-submission and what is its impact of SLA. Will it be the same or shortened?
 - CD proposed that OPS will continue as they were at the beginning of the process. A re-submission is not necessarily a restart of OPS.
 - DMO something NEW that's not a C1, would suggest that new SLA would be needed. The current Operational Terms don't clarify that responsibility for follow-up processes raised on the back of an existing process. Suggest clarity around retailer or wholesaler-led follow-up processes.

- ◆ PB proposed a more standardised template for how outcomes of either supply arrangements or meter verification differ from current market data. PB's experience is that some wholesalers would close as a rejection if the data from a verification request is not modified.
 - CD explained that new process would mean that no corrections are the correction. Process would not get rejected.
- ◆ DM raised a concern that 'Step 3' does not contain the 'Notify Retailer' trigger point.
 - CD explained that it was not mapped out.
 - Trigger point will be when notification is sent.

3. Activity Statuses

- ◆ CD presented on the 'Statuses'
 - There were no further comments or questions.
 - Members invited to come back with feedback if they have any.

4. Update on rejections codes

- ◆ CC provided an update on the Rejection Codes.
 - Duplicate processes. If a process is being used to achieve the same outcome of another process, that's a duplicate.
 - However, there are situations where multiple processes (different meters on same SPID) may be appropriate.
 - Appropriate warnings to users of the LVI will be incorporated when possible duplicates are created. Wholesale rejections codes will be appropriately labelled.
 - There were no further questions.

5. Next meeting

- ◆ No firm agenda yet. But expect to see rejection codes again soon.

6. AOB

- ◆ No AOB items were raised.