

Operational Advisory Group (OAG)

12 January 2021 Meeting

Agenda

- ◆ Review SLA proposals
 - ◆ Review updated C1.w process
 - Agree mirroring design principle
 - Agree retailer last-say data checking principle
 - ◆ Review Auto-close time-out
 - ◆ Next meeting potential topics
 - Training
 - Prioritisation of processes
 - ◆ AOB
 - Membership update before next meeting
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