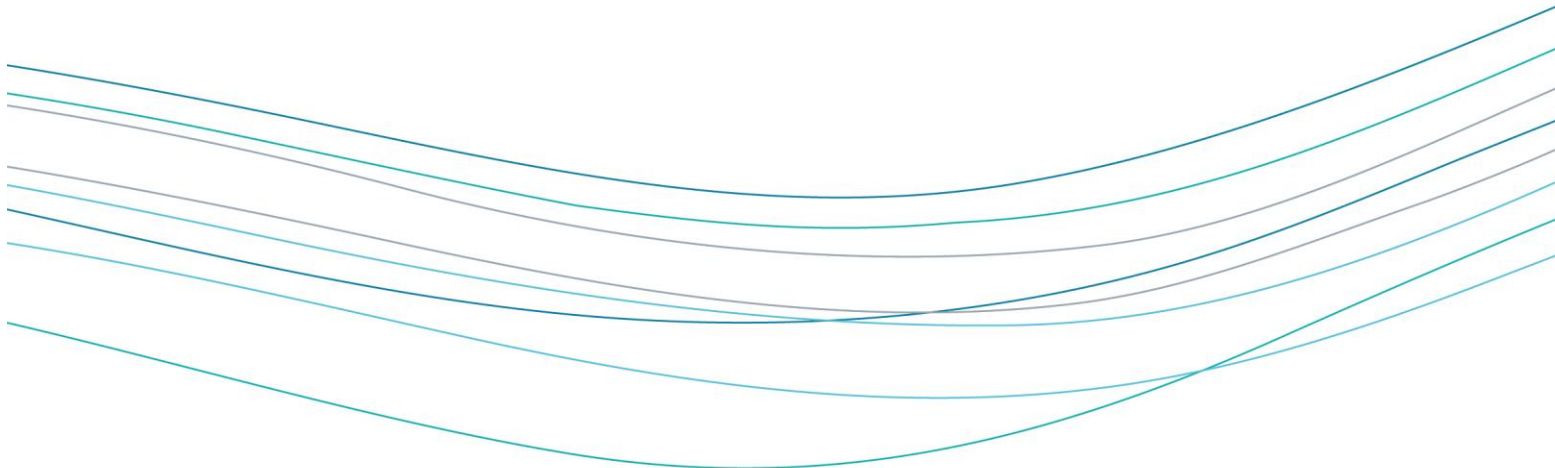


Operational Advisory Group (OAG)

5 July 2022 meeting

Minutes



Operational Advisory Group

Minutes of 5 July 2022 meeting

Attendees

OAG members and guests

- ◆ Andrew Hewett, Wholesaler
- ◆ David Buchan (DB), Retailer
- ◆ David Moss, Retailer
- ◆ Deborah Bennett, Wholesaler
- ◆ Heather Lamb, Wholesaler
- ◆ Helen Bennett, Wholesaler
- ◆ Jennifer Mclean
- ◆ Jeremy Lunn, Wholesaler
- ◆ Jon Fuller, Wholesaler
- ◆ Julie-Ann Anderson, Wholesaler
- ◆ Lisa Jewkes
- ◆ Mark Whittall, Retailer
- ◆ Mary Porter-Chorley, Wholesaler
- ◆ Matt Garfield, Wholesaler
- ◆ Nick Butt, Retailer
- ◆ Noel Bradley, Wholesaler
- ◆ Onkar Singh, Wholesaler
- ◆ Sian Forward, Wholesaler
- ◆ Suzannah Maddock, Wholesaler
- ◆ Tom Wells, Wholesaler

MOSL

- ◆ Evan Joanette (EJ) – Chair
- ◆ Chris Dawson (CD)
- ◆ Chris Chiorean (CC)
- ◆ Julie Serle (JS)
- ◆ Kenny Awotorebo (KA)
- ◆ Monica Falasca (MF)
- ◆ Lisa-Ann Lott (LAL) - Notes

Meeting notes

1 Welcome

EJ welcomed members and confirmed agenda. Confirming H1 will not be included within CPW070 however will be included as the first process once programme becomes BAU.

2 Updates

2.1 Excel

EJ/JS noted OAG members have previously requested the ability to attach excel files and in particular in regards to H1. Members noted excel a necessity for H1 in particular due to showing calculations.

OUTCOME: MOSL noted it was exploring the MS Excel option but that due to technical constraints a specific version of Excel would have to be used and macros disabled. This satisfied the OAG in general.

2.2 Super G

JS confirmed need for clarification regarding SLAs. The 'wait and watch' SLA (G3) will not flag once G processes combined meaning Trading Parties will need to manually ensure not breached. Sole overall SLA of 43 business days.

Members generally agreed, whilst awkward, will not pose any issues as can be managed via dashboards. Members noted a variation should be able to be processed within 43 business days given a new consent can be and already has that SLA.

OUTCOME: OAG members generally agreed to the premise of closing the 'G3' process prior to the expiry of the 43 business day SLA enabling super g to be built despite the 'wait and watch' element of G3. OAG thought that code drafting should state that Wholesaler can make a decision sooner for the G3 variation process where the Retailer and customer agree.

EJ also highlighted OPS measure on G2 will be removed due to nature of Super G process.

Members noted, with regard to G6, 10-day timeframe for notification would be introduced as part of CPW085 of whether will be closed may disrupt overall SLA of 43-business days. EJ noted will be carried over into the hub however will not be tracked, only the 43-business days overall SLA.

3 H1 process documents

KA displayed process flow for 'to be ' process and ran through the process.

A number of members expressed the view, due to Super G being built including G1, Trade effluent allowance should be removed from H1 and included on the G1 form. Decisions in this regard normally taken within Trading Party trade effluent teams and should therefore be directed to those teams. Members highlighted the complexities involved with the allowances when considering trade effluent.

Other members expressed the view, preference to retain in H1 as the process focuses on allowances and is related to tariff/billing.

ACTION: Members to provide a preferential view of what process, H1 or G1 worked better for Trade Effluent allowances.

Members enquired if validation against CMOS will be provided for meter reads in a similar method/functionality as C1. Members noted build too complex and expensive to provide auto-check.

ACTION: MOSL to review if possible for hub to display recent meter read from CMOS for information/validation.

Members generally agreed current 'firefighting' process flow accurate.

Members generally agreed the 'tick box' at step 4 was useful to indicate if further documents are to be expected by the Wholesaler and to act as a prompt to ensure Retailer is sending details to prevent

rejections. Members noted the opportunity to provide hyperlinks to details from Trading Parties of evidence required (document library) to be considered as part of the backlog.

Wholesaler members proposed the ability to add which specific meter against a SPID particularly in the case of larger sites where transaction may only be against one meter onsite.

4 AOB

Next main meeting Tuesday 12 July 2022.

EJ highlighted should H1 be resolved during meeting on Tuesday 12 July, meeting scheduled for Tuesday 19 July will not be required.

5 ACTIONS

- 1. Member to provide a preferential view of what process, H1 or G1 worked better for Trade Effluent allowances.**
- 2. MOSL to review if possible for hub to display recent meter read from CMOS for information/validation.**