

## Operations and Release Working Group – meeting minutes

21 April 2020 | 10:00 – 13:00  
 Microsoft Teams  
 Conference Call: 0203 3215 238  
 Conference ID: 554070476  
 Status of Minutes: Final

### MEMBERS PRESENT

Member	Organisation
Ricardo Wissmann-Alves	MOSL
Alex Crosbie	MOSL
Chris Dawson	MOSL
Mayuresh Tamboli	MOSL
Pam Nash	MOSL
Hannah Allardice	MOSL
Mark Reeves	Affinity Water
Manesh Patel	Affinity Water
Janine Wickins	Thames
Ian Carrington Porter	Water Business
Mark Moulton	Severn
Julie-Ann Anderson	SES
Quentin Gallagher	Portsmouth Water
Jerry Lunn	Thames Water

Mark Whittall	Water Plus
Tas Hussain	Thames Water
Subhash Marti	Thames Water
Mark Emmett	Yorkshire Water
Michael Floyd	United Utilities
Steven Bates	Business Stream Yorkshire
Stephanie Croft	Wessex Water
Adam Peters	Wessex Water
David Oliver-Sheppard	Northumbrian Water
Steve Mattock	Severn Trent
Emily Gunn	Wave Utilities
Keith Gladstone	South Staffs Water
Jessica O'Neil	Bristol Water
Yasmin Ali	Thames Water
Graham Hainsworth	CGI
Jeanette Mansfield	South Staffs Water
Fiona Matheson	Business Stream

## 1. Welcome and Introductions

- 1.1 RWA welcomed attendees to the April Operations and Release Working Group (ORWG) meeting.
- 1.2 RWA proceeded to provide a brief run-through of the meeting's agenda.

## 2. MOSL Updates

- 2.1 RWA reminded people the maintenance schedule can be found on the MOSL website (<https://www.mosl.co.uk/cmoss/new-releases>), the Disaster Recover Test in production has been added on 26<sup>th</sup> June, production will be down from 6pm until 4.40pm on 27<sup>th</sup> June. We will send communications to you before and after to confirm start and finish of the test.
- 2.2 Maintenance on Pre Prod planned for 20<sup>th</sup>, 21<sup>st</sup> and 22<sup>nd</sup> April has been cancelled due to the CMOS issues on Thursday/Friday and over the weekend pushing back the deployment of Release 8 on MPS2 from yesterday to today.
- 2.3 RWA went through the Release schedule, the only change is the one mentioned above.

## 3. Release Management

- 3.1 RWA did a quick overview of R8.0, starting next week RWA will do a weekly call to go over any issues or questions as well as to see how you are getting on with the new release. If you have any question before then please get in touch.
- 3.2 RWA did a rundown of R8.5, there are a couple of changes, SPIDs status will be displayed on search and a Trade effluent tariff will display at Service Component level only if there is one DPID associated to the SPID otherwise it will display "Multiple DPIDs". More details on change request tracker and can also be found on extranet.
  - Q: The description for Defect ID S750 only states, TCORR143W. Please could this be explained as this has a target for 8.0.
  - A: B2B Transactions sent in rapid sequence are not being recognised due to a sync date between the DB clocks. Download latest release notes for full details.
- 3.3 RWA did a rundown of R9.0, only change is CPW077, lots of defects will be fixed hopefully.
  - Q: Please can you provide more information on the deployment issues with MPS2. Is this likely to be a one-off issue?
  - A: Yes it should be a one-off, the issue is still being investigated and there was a link between the incidents over the last few days.
- 3.4 Release schedule for next year can still be found on the MOSL website and there are no changes since we discussed in the last meeting.

## 4. Settlement Timetable

- 4.1 Settlement timetable is published on the website and can be found here: <https://www.mosl.co.uk/customer-journeys/settlements/settlement-runs>
- 4.2 Estimated reading process will need to be run in 2 stages 29th April and 4th May, CGI are working to improve this.

4.3 G reads are still very high, even with a small drop off we have had in recent months.

- Q: If a defect listed is in release note, will it be included in the release?
- A: It will only be included if it is listed as confirmed due to testing that needs to be done, as some defects might look simple, but end up being a lot more complicated and requiring of more resources. There is a chance that defects listed may be included though.
- Q: Is there a new version of the error code spreadsheet for the release 8, previous one did not have any new error codes added?
- A: New release of error codes is available on the website.

## 5. Non Code Change (NCC)

5.1 The NCC tracker can be found on extranet as well as being found on the website, if you have any issues accessing please let MOSL know.

## 6. Data Purge with Mayuresh Tamboli

6.1 MT Thanks everyone who has shared data, especially due to the current situation.

6.2 Load files and templates are available on the website <https://www.mosl.co.uk/cmoss/data-management>

6.3 TP Response: 12 Wholesales and 6 retailers have responded with test data, majority (72%) went for Option 2, over 520,000 test SPIDs, If there are any issues we will work with you to make sure we get them resolved.

6.4 Updates Timeline - Timeline slightly moved for CMOS 8.0 deployment, data purge MPS2 19th June, data purge MPS 26th June, we can accommodate further participants due to the delay if TPs still want to submit test data.

- Q: Could you please elaborate on the wholesaler to wholesaler consent process
- A: MOSL will be checking the ownership of test data SPIDs with the current ownership against production environment. 'Wholesaler to Wholesaler consent' is required when Wholesaler TP request the ownership of the SPIDs which are owned by another Wholesaler TP in production environment. For SPIDs with ownership conflicts MOSL will work with TPs to resolve issues.

6.5 Key Points to consider for Options 1 and 2 (unless stated):

- Tariffs need to be available in MPS and MPS2 prior to data purge.
  - Q: If we don't use MPS do the tariffs need to be in there, we only use MPS2?
  - A: If you require MOSL to load data only into MPS2 then you don't need to load missing Tariffs / Wholesale agreements in MPS (only load to MPS2)
- Ensure Wholesale contracts/agreements are in place for all Retailers associated with the test data.
  - Q: If we need a tariff window opened in MPS2, do we request this in Remedy or directly with yourselves?
  - A: For requesting ad-hoc 'Tariff Timetable' window for uploading the additional tariffs to MPS and MPS2 test environments, you can request MOSL via email (email: [mayuresh.tamboli@mosl.co.uk](mailto:mayuresh.tamboli@mosl.co.uk))

- Q: If a tariff or Retailer agreement is missing in MPS2, can we just exclude those SPIDs in the upload?
- A: Yes, to avoid upload of additional Tariffs or Wholesale contract / agreement, you can exclude the associated SPIDs from the test SPID list
- Q: Are the de-registered spids( sperr and non sperr) going be excluded?
- A: Yes, for Production data load option (Option-2), the de-registered SPIDs will be excluded during test data validation process. MOSL will notify and work with TPs to get the replacement SPIDs for the deregistered / invalid SPIDs.
- (Option 2 only) For Production data load, meter read records uploaded are limited to I, X, Y, T and F reads and recent 4 record of C reads.
- (Option 2 only) Only current state of supply point loaded, no transaction history will be loaded.
- The data load is performed using a round robin method to ensure sufficient test data availability during data load period.
  - Q: Can I ask if any trial of this process has been done yet in MPS.2?
  - A: Yes
  - Q: Are you retaining the original SPID number?
  - A: If you currently own the SPID then you will retain it, but we will work with you to try and get any issues resolved
  - Q: Seems to be a issue with wholesaler contracts in MPS2 not being validated as not the same name (ORG ID) as in PRD?
  - A: For any ORG\_ID inconsistency issues between production and test environments notify MOSL. MOSL will work with TPs to resolve issues.

## 7. Data Issues

7.1 There are more than 6,000 active users in CMOS, so there is still an issue of too many users. As per <https://www.mosl.co.uk/market-codes/codes> CSD006 it is the responsibility of the TP to remove the user when a member of staff leaves within 1 week. Hannah Allardice will be in contact with you all to provide a list to help you see which people can be removed.

7.2 Questions:

- Q: Are you expecting any more reports relating to covid-19??
- A: If there is anything, we will communicate as soon as possible
- Q: Are we expecting any new reports about consumption on vacants?
- A: Yes, we are doing a lot of work to provide new reports and will be communicated once they are finished

7.3 All of MOSL are working from home now, have been for the last 4 weeks, we don't think this had had an impact and we have been trying our best to support you as best we can with the additional requests that have been generated off the back of this.

7.4 Meter readings – Are they happening at the moment? Not really, only Siemens doing them currently, and generally only smart meter reads happening, some retailers are speaking to larger customers to sort out a way to do meter readings.

## 8. Bilaterals Update

8.1 RWA gave an update on Bilaterals programme.

## 9. Forthcoming Changes with Chris Dawson

9.1 Inflight changes presented.

9.2 New Change Proposals presented.

9.3 Amended Change proposals presented.

9.4 Change Proposals in design presented.

9.5 Change Proposals in Consultation presented.

9.6 Change Proposals in awaiting panel recommendation presented.

9.7 Change Proposals in awaiting OFWAT decision presented.

9.8 Change Proposals awaiting implementation presented.

9.9 Change Proposals implemented presented.

- Q: Bulk uploads CPW067, why are we doing this when its planned for the new portal?
- A: It might take some time for the Bilaterals solution to be implemented, so an interim solution has been come up with, and with this solution it should be able to be implemented into the Bilateral solution down the line.

### Any Other Business (AOB)

9.10 Please check the website for updates, anything major will be mailed out

9.11 Next meeting 16<sup>th</sup> June. Hopefully at Thames, but if lockdown is still in place we will hold on MS Teams again.

9.12 August meeting will be on the 18<sup>th</sup>, send emails to RWA with suggestions of location, if not, MOSL will arrange.

9.13 RWA did a quick demonstration on the MOSL website how to get to various documents.

9.14 Any other issues to let MOSL know,