

Operations and Release Working Group

11 February 2020

Ricardo Wissmann-Alves

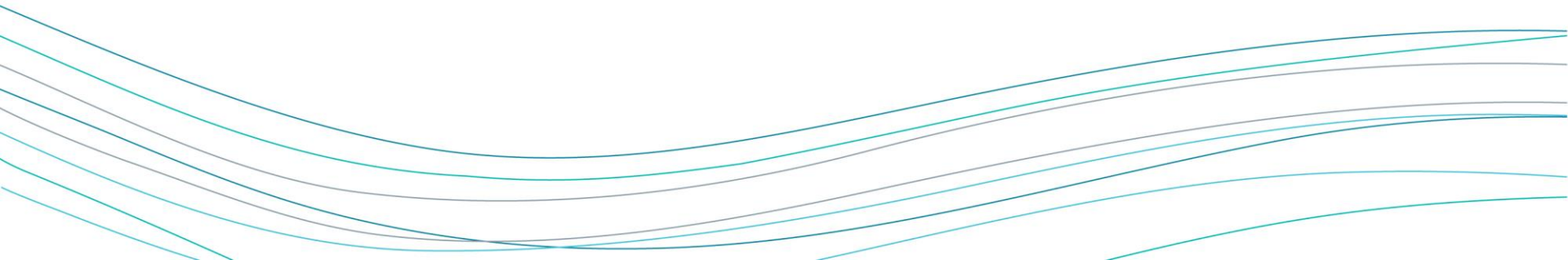
For audio, please dial: 0203 3215 238

Conference ID: 831982217

# Agenda

Item	Description	Who	Time
1.	Tea and coffee	All	09:30-10:00
2.	Welcome and introduction	RWA	10:00-10:15
3.	MOSL updates <ul style="list-style-type: none"><li>• Maintenance schedule</li><li>• Release Schedule 2020</li><li>• Release 8.0 (change &amp; Defects, Notes)</li><li>• Release Schedule 2021</li></ul>	RWA	10:15-11:30
	Break		11:30–11:45
4.	MOSL Data Purge update <ul style="list-style-type: none"><li>• MOSL update</li><li>• Updates from TPs on their test approaches &amp; Q&amp;A</li></ul>	MT/All	11:45–12:30
	Lunch		12:30-13:15
5.	Forthcoming changes	CD	13:15–14:15
6.	Data issues <ul style="list-style-type: none"><li>• CMOS users</li><li>• Bilaterals update</li></ul>	RWA/	14:15–15:00
7.	AOB and wrap up <ul style="list-style-type: none"><li>• Next meeting</li></ul>		

# Welcome

- ◆ No fire alarm test today
  - ◆ In case of a **fire alarm**, the venue manager on duty will lead the fire evacuation.
  - ◆ All must evacuate the building immediately.
  - ◆ There are 2 fire exits – 1<sup>st</sup> through the main entrance, on the ground floor. 2<sup>nd</sup> via the lower ground by the Café, exiting up the stairs to ground floor level.
  - ◆ Assembly point is through Cavendish Mews North. This is left of the Hallam venue on the opposite side of the street past the entrance to Pure Gym.
  
  - ◆ **Toilets:** Ladies: are located on the lower ground level, ground level & 4<sup>th</sup> floor. Gents: located on the lower ground level & 3<sup>rd</sup> floor. Disabled: located on the lower ground level (accessed via lift/stairs).
  - ◆ WiFi: Network: **HCC**, Password: **hallam44**
  - ◆ **Smoking area** is located to the left of the building, at the end of the flowers bed.
- 

# Welcome



● Participants

WiFi: Network: **HCC**, Password: **hallam44**

# MOSL updates

# Maintenance Schedule 2020

**Quarterly** PRE PROD = MPS/MPS2  
 Outage time between 10:00 am and 04:00 pm for PRE PROD environments  
 Outage time between 11:00 pm and 6:00 am for PROD environment

January		
<b>Monday 20/01/2020</b>	<b>Tuesday 21/01/2020</b>	<b>Wednesday 22/01/2020</b>
PRE PROD	PRE PROD	Mop Up
<b>Saturday 08/02/2020</b>		
PROD		

April		
<b>** 10th &amp; 13th Bank Holiday **</b>		
<b>Monday 20/04/2020</b>	<b>Tuesday 21/04/2020</b>	<b>Wednesday 22/04/2020</b>
PRE PROD	PRE PROD	Mop Up
<b>Saturday 25/04/2020</b>		
PROD		

July		
<b>Monday 20/07/2020</b>	<b>Tuesday 21/07/2020</b>	<b>Wednesday 22/07/2020</b>
PRE PROD	PRE PROD	Mop Up
<b>Saturday 15/08/2020</b>		
PROD		

October		
<b>Monday 19/10/2020</b>	<b>Tuesday 20/10/2020</b>	<b>Wednesday 21/10/2020</b>
PRE PROD	PRE PROD	Mop Up
<b>Saturday 14/11/2020</b>		
PROD		

January		
<b>Monday 18/01/2021</b>	<b>Tuesday 19/01/2021</b>	<b>Wednesday 20/01/2021</b>
PRE PROD	PRE PROD	Mop Up
<b>Saturday 06/02/2021</b>		
PROD		

Published on MOSL website  
[CMOS > CMOS Releases](#)

# Release Schedule 2020

Release	Deployment date	Time	Environment
<b>8.0</b>	17.04.2020	10am-8am	MPS2
	04.05.2020	10am-5pm	Patch drop MPS2
	15.05.2020	6pm-2pm	PROD
	19.05.2020	10am-5pm	MPS
<b>8.5</b>	31.07.2020	10am-8am	MPS2
	14.08.2020	10am-5pm	Patch drop MPS2
	28.08.2020	6pm-2pm	PROD
	02.09.2020	10am-5pm	MPS
<b>9.0</b>	02.10.2020	10am-8am	MPS2
	16.10.2020	10am-5pm	Patch drop MPS2
	06.11.2020	6pm-2pm	PROD
	10.11.2020	10am-5pm	MPS

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## Release Management – R8.0

CPW065 / DCP024 / PIP008 - Notifications for Retailers prior to T103.R submission

T136 BTD change to sub-meter owner

NCC007 - XML split on BTD

NCC009 - Supply Point Registration History

- ◆ Panel recommendation on WRC content confirmed 31 July 2019
- ◆ Ofwat approval of CPW content **30 September 2019**
- ◆ Defect set (initial) confirm *3 April 2020*
- ◆ MPS2 deployment 17 April 2020 for TP testing
- ◆ MPS2 Patch drop **4** May 2020
- ◆ TP testing to complete 08 May 2020 (plus one week Contingency)
- ◆ Deploy to PRD 15 May 2020
- ◆ Deploy to MPS 19 May 2020

# Release Management – R8.0 – Defect fixes

Defect ID	Summary
407	CMOS allows Users to delete a Tariff that is Active and in use.
683	REQUK0008613769 - Vacancy change application T134.W/ T161.M not working as expected
686	REQUK0008621927 - volume on the main meter is higher than that indicated by its own readings.
901	REQUK0009466983 - Rollover Flag Missing
960	REQUK0009546695 - Notify Meter Reads being sent to Retailers incorrectly during estimated reads
969	REQUK0009729916 - system_parameter_override for CASTLE-R = Success and error "Value cannot be null. Parameter name: outer"
975	REQUK0009798804 - TCORR115.M not sent out to Other Wholesaler
1004	REQUK0009885929 - T101.W Application Service Error
1007	REQUK0009915922 - Meter Network Issue
1012	REQUK0009944135 - TCORR123 failing with DG error code incorrectly
1043	REQUK0010068744 - Dissociate meters from DPIDS
978	REQUK0009722748 // B2B Transaction - Trace after failure
1009	REQUK0009934873 - TCORR174W is rejected with IF error
1012	REQUK0009944135 - TCORR123 failing with DG error code incorrectly
1034	REQUK0009984104 - Issue with T103.Rs

## Release Management – R8.5

### Candidates

- ◆ Panel recommendation on WRC content confirmed 10 December 2019
- ◆ Ofwat approval of CPW content **28 February 2020**
- ◆ Defect set (initial) - TBC
- ◆ MPS2 deployment 31 July 2020 for TP testing
- ◆ MPS2 Patch drop 14 August 2020
- ◆ TP testing to complete 21 August 2020 (plus one week Contingency)
- ◆ Deploy to PRD 28 August 2020
- ◆ Deploy to MPS 2 September 2020

## Release Management – R9.0

### CPW077 Establishing Trade Effluent charging strength methodology

#### Candidates

- ◆ Panel recommendation on WRC content confirmed 28 February 2020
- ◆ Ofwat approval of CPW content 01 May 2020
- ◆ Defect set (initial) TBC
- ◆ MPS2 deployment 2 October 2020 for TP testing
- ◆ MPS2 Patch drop 16 October 2020
- ◆ TP testing to complete 23 October 2020 (plus one week Contingency)
- ◆ Deploy to PRD 6 November 2020
- ◆ Deploy to MPS 10 November 2020

# Release Schedule 2021

Release	Deployment date	Time	Environment
<b>10.0</b>	16.04.2021	10am-8am	MPS2
	30.04.2021	10am-5pm	Patch drop MPS2
	14.05.2021	6pm-2pm	PROD
	18.05.2021	10am-5pm	MPS
<b>10.5</b>	30.07.2021	10am-8am	MPS2
	13.08.2021	10am-5pm	Patch drop MPS2
	27.08.2021	6pm-2pm	PROD
	31.08.2021	10am-5pm	MPS
<b>11.0</b>	01.10.2021	10am-8am	MPS2
	15.10.2021	10am-5pm	Patch drop MPS2
	05.11.2021	6pm-2pm	PROD
	09.11.2021	10am-5pm	MPS

Published on MOSL website [CMOS > CMOS Releases](#)

## Systems Code versions

System	Version	as of date
PRD	7.0.3(49062)	07/02/2020
MPS	7.0.3(49062)	07/02/2020
MPS2	7.0.3(49062)	07/02/2020

# Settlement timetable

# Settlement timetable

Month	Publication Date	R1	R2	R3	RF
March	06/03/2019	February 2019	December 2018	June 2018	April 2017
April	04/04/2019	March 2019	January 2019	July 2018	May 2017
April	18/04/2019	-	-	-	June 2017
May	07/05/2019	April 2019	February 2019	August 2018	July 2017
May	21/05/2019	-	-	-	August 2017
June	06/06/2019	May 2019	March 2019	September 2019	September 2017
June	20/06/2019	-	-	-	October 2017
July	04/07/2019	June 2019	April 2019	October 2018	November 2017
July	18/07/2019	-	-	-	December 2017
August	06/08/2019	July 2019	May 2019	November 2018	January 2018
August	20/08/2019	-	-	-	February 2018

## Settlement timetable

Month	Publication Date	R1	R2	R3	RF
September	05/09/2019	August 2019	June 2019	December 2018	March 2018
September	19/09/2019	-	-	-	April 2018
October	04/10/2019	September 2019	July 2019	January 2019	May 2018
November	06/11/2019	October 2019	August 2019	February 2019	June 2018
December	05/12/2019	November 2019	September 2019	March 2019	July 2018
January	07/01/2020	December 2019	October 2019	April 2019	August 2018
February	06/02/2020	January 2020	November 2019	May 2019	September 2018
March	05/03/2020	February 2020	December 2019	June 2019	October 2018
April	06/04/2020	March 2020	January 2020	July 2019	November 2018
May	07/05/2020	April 2020	February 2020	August 2019	December 2018
June	04/06/2020	May 2020	March 2020	September 2019	January 2019

## Settlement timetable

Month	Publication Date	R1	R2	R3	RF
July	06/07/2020	June 2020	April 2020	October 2019	February 2019
August	06/08/2020	July 2020	May 2020	November 2019	March 2019
September	04/09/2020	August 2020	June 2020	December 2019	April 2019
October	06/10/2020	September 2020	July 2020	January 2020	May 2019
November	05/11/2020	October 2020	August 2020	February 2020	June 2019
December	04/12/2020	November 2020	September 2020	March 2020	July 2019

## Settlement

Estimated Readings (ER run) being split into two stages to minimise runtime in advance of the RF calculation – comms always issued once the dates are confirmed

## RF Settlement runs – G Reads

G Readings created	
Reading Date	
Jan-17	141,837
Feb-17	149,936
Mar-17	157,769
Apr-17	107,972
01/04/2017 rerun	90,429
May-17	110,977
Jun-17	109,710
Jul-17	117,540
Aug-17	121,081
Sep-17	126,898
Oct-17	131,052
Nov-17	138,140
Dec-17	142,502
Jan-18	148,205
Feb-18	155,763
Mar-18	162,079
Apr-18	170,036
May-18	174,691
Jun-18	178,873
Jul-18	175,658
Aug-18	170,981
Sep-18	176,007

Break

# Non Code Change (NCC)

## Non Code Change Process

Website: (Market Codes > Change > Non Code Change Requests)

Guidance: (CMOS > Training & Guidance > MOSL Guidance > Non Code Change Request (NCC) TP Guidance

- ◆ Allows changes to CMOS or MOSL systems to be requested and considered
  - ◆ Sharepoint location for submitting change requests
    - ◆ [MOSL EXTRANET / Non Code change Requests tracker](#)
  - ◆ Emailed confirmations of receipt
  - ◆ Tracker Form of status
  - ◆ Run consultations as per Code change CPs
  - ◆ Submit to Panel if/when funding is required

ID	Request title	Date submitted	NCC Ref	Category	Trading party submitted	Name	Describe the issue	Status	Target Release
13	SPID Status Display for Search Results	28/10/2019	NCC013	LVI	United Utilities Water Ltd	Michael Floyd	CMOS LVI users often need to search based on address (postcode, street) to return a number of premises with the aim of seeing what SPIDS are present. However to see what status each SPID is at involves navigating in to each SPID and then back out to the search to check the next one which can be time consuming and a frustrating user experience.	Review	
12	SPID Registration Changes Report	21/08/2019	NCC012	Reporting	MOSL	Stephen Winnie	To compile all information on the registration history for a SPID is difficult, requiring a good knowledge of CMOS and time to carry it out	Review	
11	Vacancy/Occupancy Status History Report	21/08/2019	NCC011	Reporting	MOSL	Stephen Winnie	To compile all information on the vacancy and occupancy status for a SPID is difficult, requiring a good knowledge of CMOS and time to carry it out	Review	
10	OPS Statistics upload and reporting	26/04/2019	NCC010	MVI	MOSL	John Briggs	A new set of OPS standards were defined by Panel and the MO portal has been modified to permit the upload of the new metrics. The MO Portal will also report on the results	Complete	1.2
							<p>Identifying previous retailer of a SPID in the CMOS LVI is difficult and requires accessing earlier 'warehoused' cuts from the Meter Data set or contacting the relevant wholesaler</p> <p>This causes daily frustration and additional working time for colleagues looking to review the 'stewardship' of a SPID and/or plan a data correction</p> <p>At the moment the T108 transaction is noted in the Supply Point History, this view does provide the relevant RSD however it doesn't show the previous LP.</p> <p>In certain circumstances we might seek to progress a data correction which extends beyond our period of stewardship and in order to discuss such a proposal we must be able to identify the relevant trading parties</p> <p>Having to request this information from our Corporate Reporting team or the relevant Wholesaler is unnecessarily delaying resolution of customer issues.</p>		
9	Registration history	11/04/2019	NCC009	LVI	Business Stream	Joseph Fortune	The proposal is to add Trading Party column to the table within Supply Point History on CMOS LVI, this would allow clear and quick visibility of the relevant TP history of the SPID	Open	CMOS 8.0

# NCC Tracker



ID	Request title	Date submitted	NCC Ref	Category	Trading party submitted	Name	Describe the issue	Status	Target Release
8	MVI Peek and Dequeue extract improvements	28/12/2018	NCC008	MVI	Portsmouth Water	Quentin Gallagher	The recently introduced Peek and De-Queue, Expanded Notifications are not presented in a readable or searchable form, nor are they grouped by Transaction, which obliges us to export the data into an external program. This area does not provide an improvement on the LVI Notifications Portal.	Review	
7	BTD to show only specific transaction	19/12/2018	NCC007	LVI	MOSL	Stephen J Winnie	When open the BTD in Business Transactions, show only the specific transaction that is subject to the drill down and not the whole Document.	Open	CMOS 8.0
6	Market Operator Portal: Segregation of Notifications by environment	10/12/2018	NCC006	MVI	Portsmouth Water	Quentin Gallagher	Portsmouth Water use the new MOSL Market Operator Portal, Peek and De-queue facility to receive Notifications. Both Production and MPS2 Notifications follow the same route, which is inconvenient for both business users and testers. A means of choosing between Production and other environment transactions is required.	Complete	March 2019

ID	Request title	Date submitted	NCC Ref	Category	Trading party submitted	Name	Describe the issue	Status	Target Release
5	SC ETD Date column added to SC page	12/11/2018	NCC005	LVI	BUSSTREAM-R	Trevor Nelson	Tariff Code related data can easily be misinterpreted when looking at low volume interface where tariffs have been removed or at least an end date set to a date in the past, and will affect all such instances. This includes cases where Service Components were erroneously setup at market opening and have been subsequently removed. The likely consequence of this is that customers will be charged for services they are not liable for	Complete	CMOS 7.0
4	Occupancy Status Effective from Date	30/10/2018	NCC004	LVI	MOSL	Stephen J Winnie	The Effective From date of the Occupancy Status (VACANT/OCCUPIED) is not shown on the Premise Core Data screen.	Complete	CMOS 7.0
3	Deregistration Effective From Date	30/10/2018	NCC003	LVI	MOSL	Stephen J Winnie	When a SPID is Deregistered the SPID, the date from which it became Deregistered is not shown on the Core SPID screen.	Complete	CMOS 7.0
2	DPID History - Terminated Calculated Discharges	16/07/2018	NCC002	LVI	MOSL	Stephen J Winnie	Some Trading Parties are having difficulties with Calculated Discharges as the LVI screen doesn't distinguish between active and discontinued Calculated Discharges. They state that they can only see the discontinuation if they go into the BTD. The proposal from TEIC members is that the LVI DPID screen has some way of managing the status of Calculated Discharges; perhaps, again, by having an „Effective To Date“ in the Calculated Discharges section. There's currently an „Effective From Date“ already there, so would make sense to have the other effective date.	Complete	CMOS 5.0
1	DPID History - Terminated DPIDs	16/07/2018	NCC001	LVI	MOSL	Stephen J Winnie	Some Trading Parties are having issues checking details at terminated DPIDs as they disappear from the LVI screen once terminated. The proposal from some TEIC members is that DPIDs should have an „Effective From Date“ and „Effective To Date“ on the portal, so it's easily distinguishable from a glance whether a DPID has been terminated or is active. The EFD and ETD being displayed on the screen would be similar to how meters are currently displayed. Additionally, as DPIDs can also be discontinued, it'd be useful to have a „DPID Status“ field somewhere on the LVI screen, with a possible set of „Active“, „Discontinued“ and „Terminated“.	Complete	CMOS 5.0

# Test Environments Data Purge

Mayuresh Tamboli

## Test Environments Data Purge

CMOS Environments : MPS and MPS2  
Maximum number of SPIDs per TP: 100,000  
Testing ongoing – Implementation : After Release 8.0

Specifications for data load published on website [CMOS > Data Management](#)  
(Data Purge Templates – Test Environments v2.2).

Seven spreadsheets:

- i. SPID
- ii. Service Component
- iii. Meter (Including SPID association)
- iv. Meter Readings
- v. Meter Network
- vi. DPID
- vii. Meter/DPID Association

Two options for Trading Parties:

1. Can provide test data set to MOSL (i.e. provide 7 load files) : option to retain own test SPID data
2. Can provide a production SPID list and MOSL will extract data from PRD, anonymise + assign new SPID numbers (\*) and load to test environments

\* Possibility of maintaining same SPIDs is currently being assessed.

# Personal Data Items Summary:

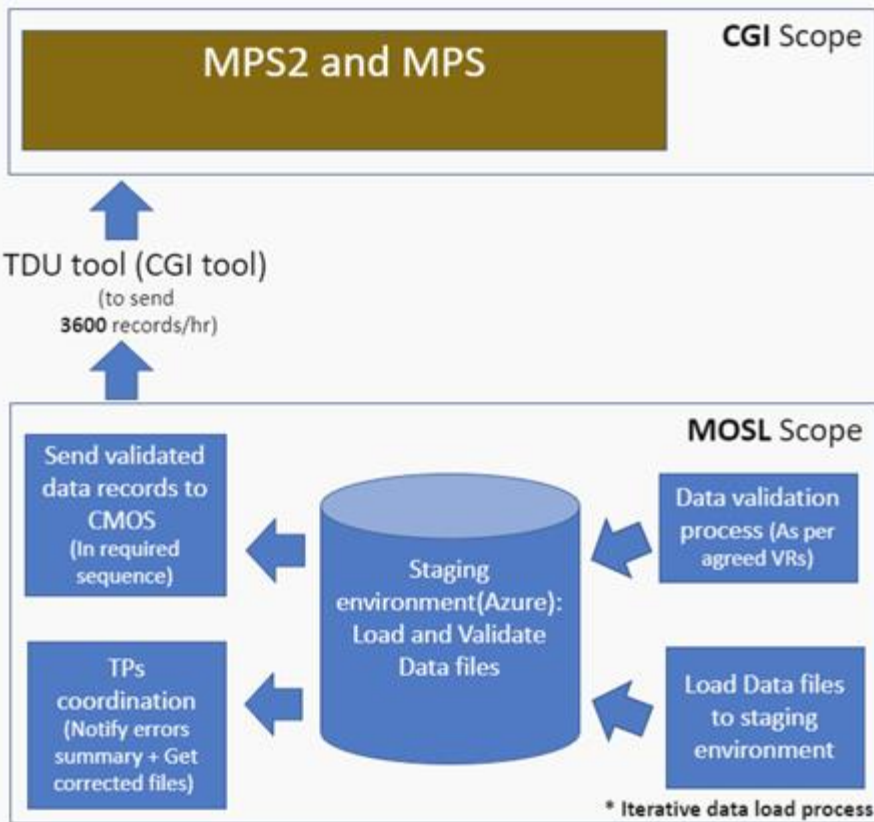
Out of 7 load files, 3 loads files has GDPR sensitivity. The details are provided in below table;

GDPR Issues Committee has identified 21 data items which relates to personal data ( [Right to Erasure guidance doc.](#))

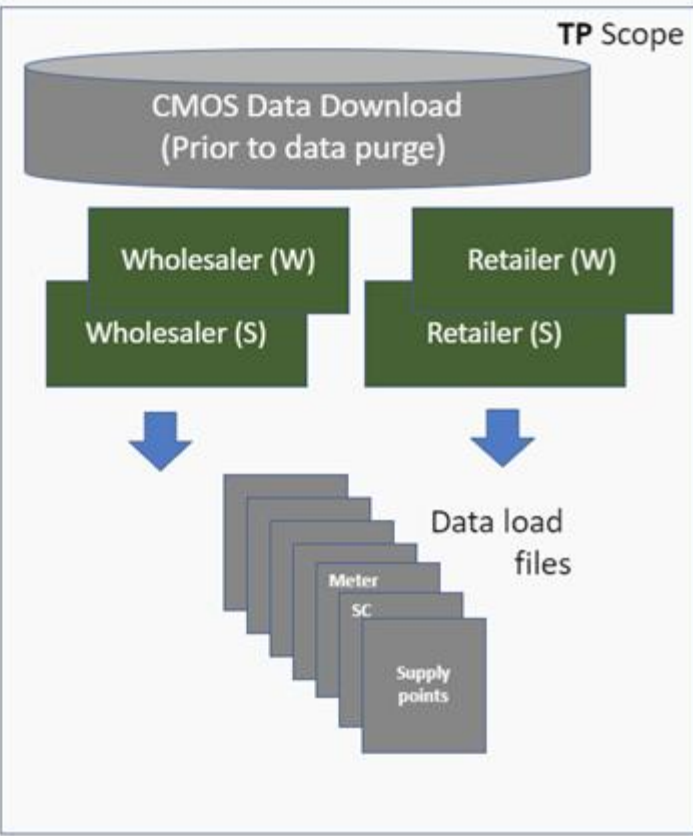
Data item number	Data item name	Pseudonym suggestion	Applicable Data Load Files		
			Supply Point file	Meter file	DPID file
D2027	Customer name	XXXXX	√		
D2050	Customer banner name	XXXXX	√		
D5001	Free descriptor - address	XXXXX	√	√	√
D5002	Secondary addressable object	XXXXX	√	√	√
D5003	Primary addressable object	XXXXX	√	√	√
D5004	Address line 1	XXXXX	√	√	√
D5005	Address line 2	XXXXX	√	√	√
D5006	Address line 3	XXXXX	√	√	√
D5007	Address line 4	XXXXX	√	√	√
D5008	Address line 5	XXXXX	√	√	√
D5009	Postcode	X1 1XX	√	√	√
D5010	Country	XXXXX	√		
D5011	PAF address key	999999990	√	√	√
D2008	Standard Industrial Classification Code	XXXXX	√		
D2092	Standard Industrial Classification Code Type	XXXXX	√		
D3017	GISX	82644		√	
D3018	GISY	5186		√	
D3030	Meter Outreader GISX	82644		√	
D3031	Meter Outreader GISY	5186		√	
D3032	Meter Outreader Location Free Descriptor	XXXXX		√	
D3019	Meter Location Free Descriptor	XXXXX		√	

# Load Process for Option-1:

## The Proposed Solution



TDU tool (CGI tool)  
(to send 3600 records/hr)



# Data load process:

Steps	Option-1 (Load files)	Option-2 (Anonymized Production data)
1-TP	TP to provide complete set of load files to MOSL (7 files); - TP to provide list of SPIDs (which are already owned by them) <b>or</b> if they want MOSL to assign the SPID, do not populate the SPID field in SP file	TP to provide the list of production SPIDs which they wants to get replicated in test environments (MPS2 and MPS).
2-MOSL	MOSL do initial validation checks and notify TP with any issue *	Not Applicable
3-MOSL	MOSL to load data into staging area to perform detailed validation and notify TP with any issue *	Not Applicable
4-MOSL	Transform data in TDU load file and load to MPS2 for TP testing	Transform data in TDU load file and load to MPS2 for TP testing
<b><u>MPS2 DATA PURGE – MAY2020</u></b>		
5-MOSL	Load data to <b>MPS2</b> using TDU	Load data to <b>MPS2</b> using TDU
6-TP	TP to test review MPS-2 data	TP to test review MPS-2 data
7-MOSL	Post TP data validation, MOSL to load data to <b>MPS</b>	Post TP data validation, MOSL to load data to <b>MPS</b>

\* Iterative process to ensure test data pass require data validation checks

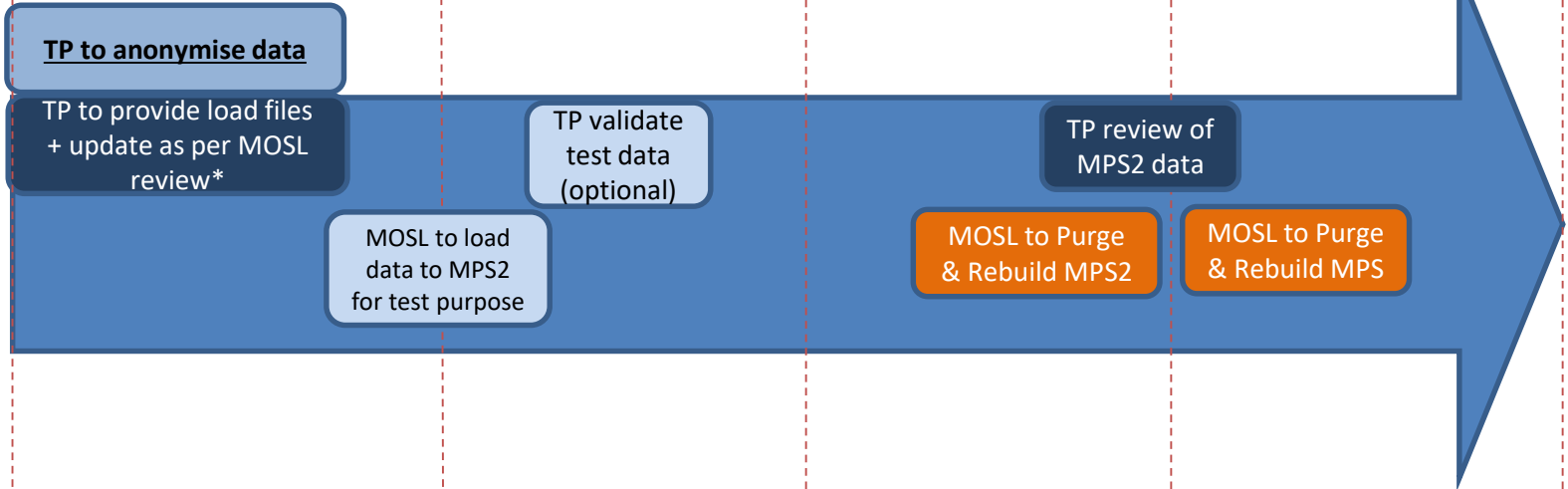
## Key points to consider:

Sr. No.	Description	Applicable data load option
1	The 'Pipe   characters' is used to separate out data by TDU tool. As a result any 'Pipe   characters' in the actual data will result into filtering out that record (result into record failure).	Option-1
2	Anonymise personal data items	Option-1
3	Ensure <b>tariffs are available / created</b> in MPS and MPS2 environments to support test data load.	Option-1, Option-2
4	Only current state of supply point loaded i.e. no transactional history loaded. EFD of all records aligned with Supply Point EFD	Option-2

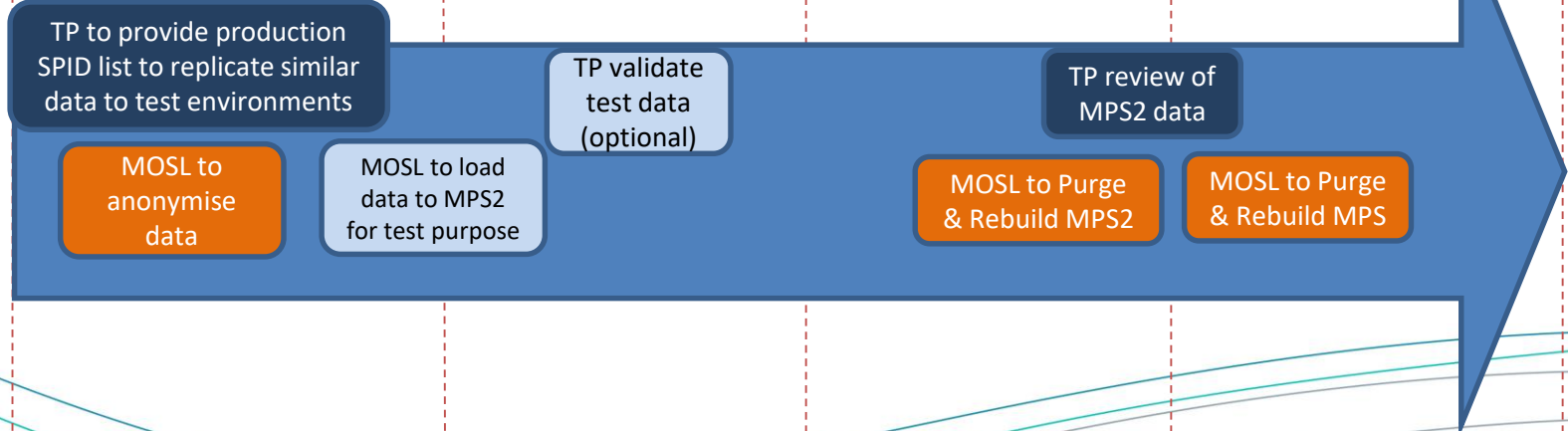
# Proposed Timeline:



## Option-1



## Option-2



Feb 2020

Apr 2020

May 2020

Jun 2020

Jul 2020

Lunch

# Forthcoming changes

Chris Dawson

## 29 In-flight Changes

C	Committee
M	MOSL
S	Sub-group

Credit
Governance
GDPR

TDC
MPC
TEIC

MOSL
RWG
Trading Party

### In-flight Change Proposals

Planning		Design		Consultation		Recommendation		Awaiting Authority		Awaiting Implementation		
Ref	Process	Ref	Process	Ref	Process	Ref	Process	Ref	Process	Ref	Process	Release
CPM021	S	CPW061	C	CPW077	C	CPM006	S	CPM020	C	CPW064	C	14-Feb-20
CPW059	M	CPW067	S	CPW074	C	CPM015	S	CPW078	C	CPW066	S	14-Feb-20
CPW085	C	CPW069	M			CPM017	M	CPW079	M	CPW073	C	14-Feb-20
CPW086	M	CPW070	S			CPM019	C	CPW081	M	CPW065	M	15-May-20
		CPW075	S			CPW068	M	CPW084	M			
		CPW080	C			CPW071	S					
						CPW082	M					
						CPW083	M					

## New Change Proposals

Reference	<a href="#">CPM021</a> (PIP062)	<a href="#">CPW085</a> (PIP051)	<a href="#">CPW086</a> (PIP070)
Title	Panel Membership and Voting Rights	Premise Vacant transaction link to DPID	Unsecured Credit Allowance - Rebalancing
CMOS Impact	No	Yes	No
Sub-group, Committee or MOSL	Sub-group	TEIC	MOSL
Update	Panel reviewing timetable and approach	TEIC reviewing consultation documents	Panel reviewing timetable and approach
Impact Assessment	Jan – May 2020	Feb – Mar 2020	20 Jan – 7 Feb 2020
Consultation	April 2020	Feb 2020	10 Feb – 24 Feb 2020
Panel recommendation	Deferred – March (RISE)	28 Apr 2020	31 Mar 2020
Implementation		May 2021	15 May 2020 (Authority 27 Apr) 28 Aug 2020 (Authority 2 Jun)

## Amended Change Plans

Reference	<a href="#">CPW080</a>	<a href="#">CPW059</a>	<a href="#">CPW067</a>	<a href="#">CPW069</a>
Title	Simplification of the Default and Termination Process	Changes to review obligations	Bulk Submission of service requests via MS Excel	Right of a Retailer to appoint an Accredited Entity
CMOS Impact	No	No	No	No
Sub-group, Committee or MOSL	Credit Committee	MOSL	Sub-group	MOSL
Update	Extend for possible second as industry responses may lead to a material change in solution.	Authority sent back for revision. Re-plan allows reviews to be completed prior to re-submission.	Authority sent back for revision. Sub-group require more time to modify the solution.	Panel sent back for revision. MOSL and WIRSE require more time to modify the solution.
Panel recommendation	28 April 2020 (28 Feb 2020)	25 August 2020	31 March 2020	31 March 2020
Implementation	28 August 2020	6 November 2020	28 August 2020	28 August 2020

## Data issues

- ◆ CMOS users – 7,349 users!
  - ◆ CSD006 – Trading Party Administration and Notification Process ([Market Codes > Codes](#))
  - ◆ Trading Parties are responsible for maintaining user accounts on the Market Operator Systems, including the termination of accounts as part of the exit process for leavers, but always within one (1) week of the user having left the Trading Party.
- ◆ TPs data issues?

## Bilaterals programme update – February 2020

- ◆ Improving the way in which retailers and wholesalers request work and share information (bilateral transactions) has the potential to have the biggest impact on the water retail market since it opened nearly three years ago.
- ◆ Trading parties have been vocal about their frustration with managing the volume and variation in processes, systems and forms between retailers and wholesalers across the market.
- ◆ The Bilaterals programme is seeking to make the market ‘easier to do business’ in, by standardising and centralising these various, and often very manual, processes.

## Key Activities for February

### Data Request (24 Jan – end Feb 2020)

- ◆ On the 24 January, MOSL requested further information from trading parties to close the gap in data on the 52 bilateral processes not currently reported via Operational Performance Standards.
- ◆ The outputs of this data request and our subsequent analysis will give us greater visibility of bilateral transactions data we need and will support us in building a picture of the quantifiable benefits to the market - The more data provided by trading parties, the better placed we are to build a robust business case to move the project forward.

***“This information can only come from trading parties and is vital in helping us identify and deliver benefits to the market.”***

- ◆ The deadline for the data return is **21 February 2020**. MOSL is providing support to Trading Parties via site meetings and can be contacted regarding the data request via [Bilaterals.project@mosl.co.uk](mailto:Bilaterals.project@mosl.co.uk)

# Next Steps

## Programme Plan

- ◆ Work continues on preparation of a high-level programme plan – this will be shared with Trading Parties during March 2020.
- ◆ The high-level plan will include details of key governance meetings and key programme milestones.

## High-Level Design

- ◆ A High-Level Design (HLD) has been prepared and is currently being checked against the user requirements. Feedback on the HLD will be sought from Trading Parties during February and March.

## Business Case

- ◆ A robust Business Plan is also being prepared this together with the analysis from the data request will be shared with Trading Parties at the end of May 2020.
- ◆ Further information on the Bilaterals Programme can be obtained from [Fiona.Murray@MOSL.co.uk](mailto:Fiona.Murray@MOSL.co.uk) or [David.ElliottSmith@MOSL.co.uk](mailto:David.ElliottSmith@MOSL.co.uk)

## AOB and wrap up

### ◆ ORWG Meetings

- ◆ Meetings to be published on MOSL's website in 2 days ([CMOS > ORWG](#))
- ◆ Date of next meeting: 16<sup>th</sup> of April – Location TBC
- ◆ Following meeting: 21<sup>st</sup> of June – Reading – Hosted by Thames Water
- ◆ Location? Volunteers?
- ◆ Everyone subscribed to the mailing list?

Close