

## April User Forum

20 April 2022 | 3-5 pm  
Microsoft Teams meeting

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### Agenda

Item	Description	Who	Time
1	Introduction: MOSL /RWG	Markus Lloyd and Simon Bennett	3-3.05pm
2	Meet the new Retailer Wholesaler Chairs	Mike Rathbone and Ray Porter	3.05 – 3.15pm
3	Strategic Metering Review	Martin Hall	3.15 – 3.30pm
4	Dashboards in Action - Metering	Liz D’Arcy and Nicole Withey	3.30 - 3.45pm
5	Change overview	Oli Robins	3.45 – 4pm
6	Break		4pm to 4.05pm
7	Market Improvement Fund - insight Project Looking Glass - Occutrace	Natalie Martin	4.05pm to 4.15pm
8	Market Improvement Fund – Insight Project Amidst – Anglian Water	Michelle Thompson	4.15 – 4.25pm
9	Bilateral update	Evan Joanette	4.25 – 4.35pm
10	Market Performance Framework Reform	Markus Lloyd	4.35 – 4.45pm
11	Retailer Wholesaler Group Awards	Simon Bennett	4.45 – 4.50pm
12	Closing	Markus Lloyd and Simon Bennett	4.50 – 5pm