

May User Forum

18 May 2022 | 3-5 pm
Microsoft Teams meeting

[Click here to join the meeting](#)

Agenda

Item	Description	Who	Time
1	Introduction: MOSL /RWG	Markus Lloyd and Simon Bennett	3-3.05pm
2	Retailer Wholesaler Group – Chair update	Mike Rathbone and Ray Porter	3.05 – 3.10pm
3	Query Management	Lyv Nabarro	3.10 – 3.25pm
4	Dashboards in Action	Liz D’Arcy and Nicole Withey	3.25 - 3.40pm
5	Change overview	Oli Robins	3.40 – 3.55pm
6	Break		3.55 – 4pm
7	Trading Party Survey summary	Julie Carly	4pm to 4.10pm
8	Retailer Wholesaler group -Water Efficiency	Barry Millar	4.10– 4.20pm
9	Market Improvement Fund update	Steve Formoy	4.20 – 4.30pm
10	Holistic Reporting update	Markus Lloyd	4.30 – 4.40pm
11	Market Performance Framework	Markus Lloyd	4.40 – 4.55pm
12	Closing	Markus Lloyd and Simon Bennett	4.55 – 5pm