

In person User Forum

25 October 2023 | 9.30am – 4.15pm

Etc. venues Westminster Bridge, [County Hall](#), Belvedere Road, London, SE1 7PB

Agenda

Item	Description	Who	Time
	Arrival & Teas/coffees	All	09.30 – 10.00
1	<ul style="list-style-type: none"> Welcome and Introduction 	Sarah McMath	10.00 – 10.15
2	<ul style="list-style-type: none"> MOSL's Three-year Strategy Q&A 	Sarah McMath	10.15 – 10.50
3	<ul style="list-style-type: none"> How the Three-year Strategy links to the Business Plan planning 	Steve Formoy	10.50 – 11.05
	<ul style="list-style-type: none"> Break 	All	11.05 – 11.30
4	<ul style="list-style-type: none"> Market Performance Framework Reform Interactive session Q&A / Discussion 	Evan Joanette	11.30 – 12.15
5	<ul style="list-style-type: none"> Data Cleanse Service - Market Eligibility Assurance Q&A 	Spencer Mattia	12.15 – 13.00
	Lunch	All	13.00 - 13.45
6	<ul style="list-style-type: none"> Market Improvement Fund round three update 	Steve Formoy	13.45 – 14.00

7	<ul style="list-style-type: none"> 💧 Market Improvement Fund (MIF) Project updates: 💧 MIF Project DEV-Pool 💧 MIF Project PinPoint 	<p>Pam Nash</p> <p>Simon Murray</p>	14.00 – 15.00
8	<ul style="list-style-type: none"> 💧 Retailer Wholesaler sub-group updates on: 💧 Water Efficiency 💧 Settlement 	<p>Oli Shelley</p> <p>Fallon Wilkinson</p>	15.00 – 15.30
9	<ul style="list-style-type: none"> 💧 Closing 	<p>Sarah McMath</p>	15.30 – 15.45
10	<ul style="list-style-type: none"> 💧 Teas/ Coffees: networking opportunity 	<p>All</p>	15.45– 16.15