

April Virtual User Forum

Location: [Microsoft Teams](#)

Date: 16 April 2025

Time: 3pm – 4.40pm

Status: Final

Discussion details

Item No.	Description	Presenter	Time
1	Introduction and Welcome: MOSL	Markus Lloyd and Grace McNeil	3 – 3:05pm
2	RWG: update	Gerard Lyden and Fallon Wilkinson	3:05 – 3:15pm
3	Change: update	Sayonee Nandi	3.15 – 3.35pm
4	Providing Assurance to the Market: <ul style="list-style-type: none"> - Audit update - Assurance Statement Awareness 	Axelle Saada	3:35 – 3:50pm
5	Dashboards: National Rollout of Smart Metering	Liz D’Arcy	3:50 – 4.05pm
6	Market Improvement Fund: update	Markus Lloyd	4.05pm – 4.15pm
7	Market Performance Framework: update	Evan Joanette	4.15 – 4:35pm
8	AOB	All	4.35pm – 4.40pm

To remind you, this forum includes an overview of market changes and is an opportunity for trading parties to raise questions on the change programme and flag potential new changes for future discussion.