

Performance Advisory Group (PAG) 45

Location: MS Teams

Date and time: 25 July 2024 | 1000 - 1200

Status: Final

Agenda

Item	Description	Who	Timing
1	Welcome & update	Chair	1000 – 1010
2	Bilaterals Metric <ul style="list-style-type: none">M15 Average lateness of failed SLAs for bilateral RequestsM18 Proportion of SLAs for bilateral requests completed on time	Oli Robins	1010 - 1145
3	Consultation 4	Miles Robinson	1145 – 1150
4	Upcoming PAG workshop(s) & AOB	All	1150 - 1200