

NON CODE CHANGE PROPOSAL

Change Proposal Reference <i>(To be completed by MOSL)</i>	NCC005	Version No	X
Type of Change Proposal: <i>(delete as appropriate)</i>	Change Proposal		
Submission Date	12/11/2018		
Title: of Change Proposal/Charging Change Proposal	Effective dates of service components		
Summary: of Change Proposal/Charging Change Proposal <i>(40 to 50 Words Maximum)</i>	To add an 'Effective to Date' under the Service Component menu on the Low Volume Interface so that it is obvious which services are currently active.		
General Details of the Proposer			
Name of Proposer	Trevor Nelson		
Capacity (to submit Change Proposals and Charging Change Proposals – on behalf of a Party, as a Panel member, as the customer representative, or the Market Operator or on behalf of the Authority; or Charging Change Proposals – on behalf of a Wholesaler).	Submitting on behalf of Scottish Water Business Stream Limited		
Contact Email			
Telephone Number			
Is the change Urgent (Yes/No)? If yes, please provide reason for urgency (if applicable)	No		
Related Documents			
Reference of any associated Code Panel Change Proposal/ Charging Change Proposal	N/A		

Change Proposal/ Charging Change Proposal Details

Description of (i) the issue or defect which this Change Proposal seeks to address

Tariff Code related data can easily be misinterpreted when looking at low volume interface where tariffs have been removed or at least an end date set to a date in the past, and will affect all such instances. This includes cases where Service Components were erroneously setup at market opening and have been subsequently removed. The likely consequence of this is that customers will be charged for services they are not liable for

Example

For instance the Service Component Data field for SPID X shows the following:

	S				TRADABLE
Core Data					
Service Component Data					
Service Component (SC)	Effective From Date	Special Agreement	Special Agreement Factor	Tariff Code	Enabled
HD	2016-04-01	No	100	HWD-M-Std>100MI	Switched On
MS	2016-04-01	No	100	S-M-Std	Switched On
SW	2016-04-01	No	100	SWD-M-Std	Switched On

At face value it appears that there are 3 active Service Components at the SPID but this is actually not the case. Checking the Service Component History for each Service Component further down the screen (and clicking the Search button in each case) reveals that the SW Component was initially active but has not been since a date preceding the full opening of the English market (29 Sep 2016)

Service Component History					
Service Component (SC)	Effective From Date	Special Agreement	Special Agreement Factor	Tariff Code	Enabled
Highway Drainage Services (HD)	2016-04-01	No	100.00	HWD-M-Std>100MI	Switched On
Metered Sewerage Services (MS)	2016-04-01	No	100.00	S-M-Std	Switched On
Surface Water Drainage Services (SW)	2016-04-01	No	100.00	SWD-M-Std	Switched On
Historical Changes					
Effective From Date:		<input type="text"/>	Effective To Date:	<input type="text"/>	<input type="button" value="Search"/> <input type="button" value="Clear"/>
1st/2nd Compare	Business Process	Effective From Date	Effective To Date		
<input type="radio"/> <input type="radio"/>	Service Component added through data migration	2016-04-01	2016-09-29		

Further example

SPID Y provides another similar example:

S		TRADABLE			
Core Data					
Service Component Data					
Service Component (SC)	Effective From Date	Special Agreement	Special Agreement Factor	Tariff Code	Enabled
AS	2016-04-01	No	100	1STW-FS001	Switched On
MS	2017-04-01	Yes	100	1STW-MS001	Switched On

In this case the AS Service Component is in fact no longer active:

Service Component History					
Service Component (SC)	Effective From Date	Special Agreement	Special Agreement Factor	Tariff Code	Enabled
Assessed Sewerage Services (AS)	2016-04-01	No	100.00	1STW-FS001	Switched On
Metered Sewerage Services (MS)	2017-04-01	Yes	100.00	1STW-MS001	Switched On

Historical Changes

Effective From Date: Effective To Date:

1st/2nd Compare	Business Process	Effective From Date	Effective To Date
<input type="radio"/> <input type="radio"/>	Service Component added through data migration	2016-04-01	2017-03-31

Description of the Change Proposal its nature and purpose and (for Change Proposals only) how it is consistent with the Principles and falls within the Objectives noted below,

Proposal

The proposal is to add an Effective To Date under the Service Component menu so that, when viewed or queried, it would be obvious which services are currently active.

S		TRADABLE				
Core Data						
Service Component Data						
Service Component (SC)	Effective From Date	Effective To Date	Special Agreement	Special Agreement Factor	Tariff Code	Enabled
HD	2016-04-01	2016-09-29	No	100	HWD-M-Std>100MI	Switched On
MS	2016-04-01		No	100	S-M-Std	Switched On
SW	2016-04-01		No	100	SWD-M-Std	Switched On

This will ensure relevant details are not missed and improve time spent on querying service component data.

Principles and Objectives

Description of the principles and objectives affected by the Change Proposal on the items below.

Principles	Affected (Y/N)	Description
Efficiency	Y	It will help to ensure customers are correctly billed in line with wholesale tariffs
Simplicity, cost-effectiveness and security	Y	The central system should be as straight forward as possible; this change helps with this by improving how data is displayed.

Description of the impact of the Change Proposal on the following items.

Configured Item	Impacted (Y/N)	Description
Central Market Operating System	Y	Change to design of displaying data in the LVI
Trading Party systems which interface with Central Systems and other relevant Trading Party systems/ business processes.	N	This is a change to the design of the LVI so no impact on TP systems

Further Information

Description of any discussions on the topic of the Change Proposal. Proposal at the User Forum (as relevant) or otherwise relevant discussions with parties.

Further Comments

Key

	To be completed by the Market Operator
	To be completed by the Proposer