

WHOLESALE-RETAIL CODE CHANGE PROPOSAL/ CHARGING CHANGE PROPOSAL

Change Proposal Reference <i>(To be completed by the Panel Secretary)</i>	NCC013	Version No	X
Type of Change Proposal: <i>(delete as appropriate)</i>	Non code change proposal		
Submission Date	28/10/2019		
Title: of Change Proposal/Charging Change Proposal	SPID status to be displayed on the search market information screen		
Summary: of Change Proposal/Charging Change Proposal <i>(40 to 50 Words Maximum)</i>	We would like to add two additional fields which display the SPID status on the search market information screen.		
General Details of the Proposer			
Name of Proposer	Michael Floyd, Market Systems Manager		
Capacity (to submit Change Proposals and Charging Change Proposals – on behalf of a Party, as a Panel member, as the customer representative, or the Market Operator or on behalf of the Authority; or Charging Change Proposals – on behalf of a Wholesaler).	On behalf of United Utilities Water Limited		
Contact Email			
Telephone Number			
The Proposer recommends that this Change Proposal/Charging Change Proposal should initially: <i>(delete as appropriate)</i>	Proceed to Assessment		
	Proceed to Consultation		
	Proceed to Recommendation		
Is the change Urgent (Yes/No)? If yes, please provide reason for urgency (if applicable)	No		

Related Documents

Reference of any associated Code Panel Change Proposal/ Charging Change Proposal

Documents Accompanying Form

Change Proposal/ Charging Change Proposal Details

Description of (i) the issue or defect which this Change Proposal seeks to address, or (ii) the modified or new charging method or charging structure required pursuant to this Charging Change Proposal, as required under the Market Arrangements Code Section 6.2.1(b).

As part of investigations into splits & mergers users need to be able to understand the SPID status of the impacted premises. In order to obtain this information users have to click into each individual core SPID, this can be a time consuming process. This change proposal seeks to eliminate the need to enter SPIDs for the sole purpose of checking their status by displaying the SPID status in the search market information screen.

Below are examples of when we have been required to enter a SPID in CMOS with the sole intention of checking the SPID status.

1. As part of an address amend request we discovered that the premises in question had been demolished on the VOA (valuation office agency) website.

Following further investigations we found that multiple other SPIDs had also been demolished and a new premises built.

The status of these demolished premises had not all been updated in the market meaning a mix of SPIDs in a tradable & deregistered status, at times this may also extend to SPIDs which are new & partial.

To determine which SPIDs needed to be deregistered the user had to enter each SPID individually in CMOS which made the piece of work more time consuming.

Although the MDS files for the water & sewerage SPIDs do provide information on which SPIDs are tradable they do not include deregistered, new or partial SPIDs. In addition to this the majority of users do not have access to the MDS files and would instead look in CMOS to determine a SPID status.

2. Whilst working on our backlog of new and partial SPIDs we often search against the postcode to check if there are any other premises with the same address in CMOS before validating that the SPID should be made tradable thus avoiding duplicate premises in the market. It can be quite common practice for us to find multiple SPIDs that share the same address. Often when clicking into the other SPID this is deregistered but the check is still needed.

The alternative method of checking the MDS files is equally time consuming at an individual SPID level due to the need to open the file & search for the SPID.

Description of the Change Proposal/ Charging Change Proposal, its nature and purpose and (for Change Proposals only) how it is consistent with the Principles and falls within the Objectives noted below, as required under the Market Arrangements Code Section 6.2.1(c).

The proposal seeks to add new columns in the search market information screen next to the water & sewerage SPID columns, these would be labelled water SPID status & sewerage SPID status respectively. This will mean that when a user performs a postcode search in CMOS they will be able to see instantly the status of all the SPIDs within the postcode without the need to click into each SPID or consult with the MDS reports.

Below is an example of the information currently displayed in CMOS when a postcode search is performed, this is followed by a second screenshot of how we would envisage the information would be displayed following the implementation of the change proposal.

Current Search

Search

PAO or SAO Details
 Customer Name
 Customer Banner Name
 Manufacturer Meter Serial Number
 Supply Point ID
 Search Billing Address

[Advanced Search](#)

Water Premises Address	Water SPID	Sewerage Premises Address	Sewerage SPID	Customer	Manufacturer Meter Serial Number	Go to:
					TESTCPW025	P W S M
						P W
						P W M
						P W
						P W M

Proposed search

Search

PAO or SAO Details
 Customer Name
 Customer Banner Name
 Manufacturer Meter Serial Number
 Supply Point ID
 Search Billing Address

[Advanced Search](#)

Water Premises Address	Water SPID	Water SPID Status	Sewerage Premises Address	Sewerage SPID	Sewerage SPID Status	Customer	Manufacturer Meter Serial Number	Go to:
		PARTIAL			PARTIAL		TESTCPW025	P W S M
		TRADABLE						P W
		TRADABLE						P W M
		DEREG						P W M
		NEW						P W

Principles and Objectives

Description of the principles and objectives affected by the Change Proposal on the items below (if applicable) as detailed in Part A of Schedule 1 Part 1: Objectives Principles and Definitions.

Principles	Affected (Y/N)	Description
Efficiency	Y	The need to check against multiple records would be removed as the portal would instantly display the SPID status
Proportionality		
Transparency		
Simplicity, cost-effectiveness and security		
Barriers to entry		
Non-discrimination		
Customer participation		
Customer contact		
Seamless markets		
No limit on upstream competition		
Business Terms Objectives		
Operational Terms Objectives		
Market Terms Objectives		

Description of the impact of the Change Proposal/ Charging Change Proposal on the following items, as required under the Market Arrangements Code Sections 6.2.1 (f), (g) and (h).

Configured Item	Impacted (Y/N)	Description
Schedule 1: Terms and Conditions of a Wholesale Contract		
Wholesale-Retail Code, Schedule 1 Part 1 (Objectives, Definitions and Principles)		

Wholesale-Retail Code, Schedule 1 Part 2 (Business Terms)		
Wholesale-Retail Code, Schedule 1 Part 3 (Operational Terms)		
Wholesale-Retail Code, Schedule 1 Part 4 (Market Terms)		
Wholesale-Retail Code, Schedule 1 Part 5 (CSDs)		
Wholesale-Retail Code, Schedule 1 Part 6 (Operational Forms)		
Appointment		
Licence		
Any other industry code, agreement or document (e.g. the Wholesale Contract or the MOSL Articles) (please specify)		
Central Market Operating System		
Trading Party systems which interface with Central Systems and other relevant Trading Party systems/ business processes.		
Scottish Core Industry Documents		
Further Information		
Description of any discussions on the topic of the Change Proposal/ Charging Change Proposal at the User Forum (as relevant) or otherwise relevant discussions with parties, as required under the Market Arrangements Code Section 6.2.1(i).		
Further Comments		

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Key	
	To be completed by the Market Operator
	To be completed by the Proposer