

Yearly Volume Estimates (YVEs) Settlement Impact Audits (July to December 2025)

Problem Statement

YVEs affect settlement in two ways: by providing a basis for estimation in the absence of meter reads and by capping CMOS estimates based on read history where meter reads are available. When set too low, they can artificially suppress volumes in settlement creating cash flow issues and potentially being the basis for erroneous customer billing.

Associated risk or issue	Customer Impact
CSE006 Estimates of consumption data are inadequate - driving inaccurate settlement and billing where meters are not read	9 - Critical Impact
CSE008 Meter reading taken or input incorrectly into CMOS (human error issues)	6 – High Impact

Potential audit

This audit would aim to establish the amount of consumption suppressed at R1 due to low YVEs and the numbers of meters affected, as well as the number of G reads affected. Retailers whose YVEs deviate significantly (compared to market average) from the yearly estimate as calculated with CMOS read history would be contacted.

Other factors

- The 2023-24 audit on YVEs recommended an annual review of YVEs’ settlement impact.
- This audit would provide evidence for the regular CMOS parameters review which looks at the volume estimating cap for YVEs (Ycap) as set out in CSD 0207.

Outcome

Include in 2025-26 planned audits; depending on the findings, MOSL may recommend discontinuing this annual audit in the future.