

Market Performance Framework (MPF) Reform: Drop-in session

29 March 2023 – 10.00-12.00

Attendees

James Higgins (MOSL)	John Gilbert (MOSL)
Adam Richardson (MOSL)	Lisa-Ann Lott (MOSL)
Adam Boyns (CCW)	Lynnette Cross (Welsh Water)
Lucy Byrnes (CCW)	Kevin McCalliskey (South West Water)
Chris Dawson (MOSL, Chair)	Neil Pendle (Waterscan)
David Morris (Water Plus)	Peter Strain (Castle water)
Evan Joannette (MOSL)	Michael Rathbone (Severn Trent Water)
Jacquelyn Gibson (MOSL)	Ray Porter (Castle Water)
Jamie Davies (Castle Water)	Shaun Kent (Ofwat)
Janet Judge (MOSL)	Stephanie Williams (Welsh Water)

Questions raised

Q: What is an optional question, what is the consequence if we answer it and what is the consequence if we don't?

A: The consultation is seeking interim feedback and any consultation question is optional in reality. We recognise there are a large number of tools and a significant amount of mapping information provided alongside it. Question 3 is an opportunity to feed back on anything missed. If respondents wish to delve into this level of detail they may, however any details provided will be welcomed.

In prioritising the details, as part of the feedback, any response to question 3 would be the lowest priority. If you feel strongly, you should respond to that question.

Q: Would a sensible approach be to comment on the metrics, noting which ones need clarifying or potentially removing and recording any which are missing?

A: Yes, this would be a sensible approach in particular if you believe any metrics are missing. We are particularly interested in which key metrics you believe will be of most use to monitor that activity and equally any you believe are not useful.

Q: Follow up question, will you look at details in conjunction with each other i.e., the spreadsheet and the consultation responses.

A: Yes, we will take all of this into account, if responding this way please ensure details entered into a separate column on the spreadsheet and reference which question your response relates to as this will provide a direct link to the metric references.

Q: Given a number of items appear to fall outside the remit of the codes and/or are covered by natural incentives can we simply provide a list of items to be cut and delete items and provide a rationale as to why?

A: Very helpful suggestion and we would welcome this type of response in particular adding the why you wish certain items to be cut.