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SMRH Steering Group (03) Key Points & Actions

Location: MS Teams

Date and time: 26 November 2025, 1100 - 1200

Status of minutes: FINAL

Meeting Key Points & Actions

Members

Name	(Initial)	Role/Organisation
Sarah McMath	SMM	Chair (MOSL CEO)
Simon Powell	SP	Programme Director
Cliff Kamara	CK	MOSL Board representative
Jamie Davies	JD	Retailer representative
Jo Dow	JD	Strategic Panel representative
Mark Doherty	MD	Retailer representative
Mark Wilkinson	MW	MOSL Board representative
Michelle Thompson	MT	Wholesaler representative
Rosie Rand	RR	Wholesaler representative
Sian Forward	SF	Wholesaler representative

MOSL

Name	(Initial)	Role/Organisation
Adrian Smith	AS	Communications Lead
Amy English	AE	Programme Lead
Andrew Johnson	AJ	Legal Counsel
Sauda Dickinson	SD	Governance
Spencer Mattia	SM	Programme Manager

Special Invitees

Name	(Initial)	Role/Organisation
Christina Blackwell	CB	CCW representative

Apologies

Name	(Initial)	Role/Organisation
Kaylass Ramlagan	KR	NAV representative

Asks of the Steering Group

The Steering Group members were invited to **NOTE**:

- The update on third party access to the Smart Meter Read Hub (SMRH).

The next Steering Group meeting is planned for January 2026.

Programme headlines and status update

SM provided an overview of the programme plan and timeline, highlighting that the programme remains on track for Phase 1 delivery and testing, with six early adopters engaged, ongoing consultation on the draft User Agreement, FAQs development, and initial work on Phase 2.

Programme Plan

SP outlined the background and planned reassurance efforts on the third-party access and competition law risk previously raised by a Wholesaler, noting that MOSL has engaged with Ofwat and the Wholesaler to fully understand their concerns.

The Steering Group noted that seeking independent legal advice is being considered, but that uncertainties around the risk may end with any external legal advice being inconclusive.

The Steering Group discussed the uncertainties around the third-party access risk and noted that further clarity is needed for further developments and requirements.

SP presented an overview of the potential interim solution of exploring a short-term mechanism for third party access to granular consumption data, subject to regulatory approval of the CPW159 'Third Party Access to Consumption Data' change proposal.

The Steering Group advised that the scope of third-party data access—and the source of granular data (whether from the SMRH, a wholesaler, or a retailer)—must be clearly defined before any decision on an access solution is made.

The Steering Group advised that any changes around third-party access to the SMRH or consumption data, needs to be carefully considered to ensure that competition between trading parties and incentives on water efficiency is not stifled.

The Steering Group noted that the funding requirements for third-party access would depend on the solution decided on, confirming that Phase 1 and Phase 2 of the programme are being funded by the Market Innovation Funds (MIF).

SP presented an overview of the potential enduring solution to third-party access, linked to the Open Data Strategy being developed with the Strategic Panel.

The Steering Group cautioned that the consideration around third-party access should not distract from the Phase 1 implementation timeline and the advantages it would deliver, noting that third-party access was not in scope for Phase 1, but the design has allowed for its inclusion at a later stage.

Risks and Issues

SM outlined the key risks:

- My have non-adopters during Phase 1
- Requirements captured for Phase 2 may evolve once Phase 1 is launched.
- Potential impact on Phase 2, as time is taken to investigate third-party access.
- Feedback that some trading parties are not fully engaged/ receiving communications.

SM outlined one key issue:

- Consideration around third-party access, process, governance and market code implications.

Next steps

SM presented the next steps of the Programme, highlighting the following key points:

- Continue Working Group meetings to review and recommend Phase 2 code modifications.
- Complete software development for Phase 1 and prepare for testing in Q4.
- Progress risk mitigation around third-party access and update the Steering Group in January.
- Commence full suite of testing on Phase 1 deliverables.
- Review requirements for Phase 2 and present to the Code Change Committee in July for approval.
- Target Phase 2 go-live in December, following approval.

Action: The Steering Group tasked MOSL with providing an overview of the main issues flagged through the Smart Meter Advisory Forum (SMAF) and the FAQs, at the next meeting, including how the SMRH would cope and deliver through any issues raised, and the agreed functionality of the SMRH.