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# **SMRH Steering Group (05) Key Points & Actions**

**Location:** MS Teams

**Date and time:** 25 February 2026, 1100 - 1200

**Status of minutes:** FINAL

## Meeting Key Points & Actions

### Members

Name	(Initial)	Role/Organisation
Sarah McMath	SMM	Chair (MOSL CEO)
Simon Powell	SP	Programme Director
Cliff Kamara	CK	MOSL Board representative
Jamie Davies	JD	Retailer representative
Jo Dow	JDo	Strategic Panel representative
Mark Doherty	MD	Retailer representative
Michelle Thompson	MT	Wholesaler representative
Rosie Rand	RR	Wholesaler representative

### MOSL

Name	(Initial)	Role/Organisation
Amy English	AE	Programme Lead
Andrew Johnson	AJ	Legal
Chris Dawson	CD	Market Design
Sauda Dickinson	SD	Governance
Spencer Mattia	SM	Programme Manager

### Apologies

Name	(Initial)	Role/Organisation
Kaylass Ramlagan	KR	NAV representative
Christina Blackwell	CB	CCW representative
Sian Forward	SF	Wholesaler representative
Mark Wilkinson	MW	MOSL Board representative

<p>Completed actions:</p> <ul style="list-style-type: none"><li>• SMRHSG04_01 - the SMRH demo meeting invite had been extended to all Steering Group members. (via email 05/02/2026)</li><li>• SMRHSG04_02 – an overview of the expected data volumes and system capability of the SMRH had been provided to all members. (via email 19/02/2026)</li></ul> <p>Open actions:</p> <ul style="list-style-type: none"><li>• SMRHSG04_03 – the programme team has contacted trading parties to determine their planned integration timeline with the SMRH and will provide an overview.</li><li>• SMRHSG04_04 – the technical code documents will be shared with members to provide a detailed view of the SMRH’s data flow.</li></ul>
<b>Asks of the Steering Group</b>
<p>The Steering Group members were invited to <b>NOTE</b>:</p> <ul style="list-style-type: none"><li>• The current preference on handling the SMRH code obligations.</li><li>• An update on the Interim User Agreement.</li></ul>
<b>Programme headlines and status update</b>
<p>SM provided an overview of the programme headlines, highlighting the following key points:</p> <ul style="list-style-type: none"><li>• The draft Interim User Agreement was consulted on in December. An updated draft was issued on 9 February, and the final version will be issued by 9 March.</li><li>• The Market Privacy notice has been drafted and will be out for consultation in March.</li><li>• FAQs are published on the MOSL website and were updated following the User Agreement webinar.</li><li>• User manuals for the SMRH will be published by March.</li><li>• Regular updates are being given at various forums and Committees.</li><li>• The programme team has engaged with several trading parties individually to discuss integration, required data fields and general queries.</li><li>• Thirteen trading parties have signed up as early adopters.</li><li>• Connectivity testing is underway.</li></ul>

- Phase one development and MOSL internal testing has been completed.
- Phase two development is underway.
- Third-party access solutions are being reviewed.

### Programme Plan

SM provided an update on the indicative programme timeline, highlighting the following key points:

- In March, the User Agreement will be published, early adopter testing for Phase one will take place and the programme team will provide a full programme update to the Code Change Committee (CCC).
- Phase one is scheduled to go live in April.
- Ongoing collaboration with the Working Group to draft code requirements
- Phase two code change will be presented to the CCC in August for recommendation.
- The potential for phase three of the programme will be considered towards the end of 2026.

### Interim User Agreement

AJ provided an overview of the Consultation responses received so far, highlighted that it was the last day for trading parties to submit their responses, which were being closely monitored.

### Code Change Options

CD provided an overview of the following options for the SMRH programme code change, and their potential delivery impact:

**Option 1:** proceed with approval of technical code documents only ahead of go-live and then update all outdated code documents related to data usage.

- This option would involve a two-phased code change, enabling the go-live in December followed by an update to all outdated data usage related code documents. This would run the risk of a delay to the delivery timeline in December.

**Option 2 (MOSL preference):** focus on technical code documents supported by the minimum of data usage code documents required to support the Hub.

- With this option, initial focus would be placed on changes to the technical code documents and the minimum data usage related code documents. A review of

the wider data usage related code documents would be deferred. This option would allow the programme to achieve the initial timeline set for December.

**Option 3:** reference the User Agreement in the Codes, but agreement sits outside the Codes.

- This option, suggested by the Code Change Committee Chair, would reduce the immediate code change complexity but would introduce reliance on external contractual agreements. This approach is still being discussed with Ofwat as a possibility.

The Steering Group noted that option three was being discussed with Ofwat to fully understand the possibility and impact of relying on external agreements to mandate use of the SMRH.

The Steering Group noted that the possible delay with option one would have an impact on wholesalers as they would be running two systems in parallel until use of the SMRH is mandated.

### **Working Group and Early Adopters update**

AE provided an overview of the ongoing Working Group activities, highlighting the following key points:

- There have been three meetings so far.
- Discussions in previous meetings focused on the supporting document outlining the process flows and related obligations, and the data catalogue.
- The next Working Group meetings will cover:
  - Meeting 4: Phase 2 code changes, CSD 0302 data reports
  - Meeting 5: Discuss: special operational scenarios e.g. switching, new registrations, deregistration, wrong meter/SPID
  - Meeting 6: Information Privacy Principles (IPPs), data usage provisions
  - Meeting 7: Review legal drafting

AE noted that HVI early adopters are currently carry out connectivity testing. LVI early adopters will be contacted by the end of the week.

### **Risks and Issues**

SM outlined the following key risks:

- May have non-adopters during Phase one.
- Emerging risk of code changes not being approved by December 2026.
- Amount of feedback received on re-issued User Agreement may affect timing of publication of the final version.

SM outlined the following key issues:

- Consideration around third-party access options, process, governance and market code implications which are dependent on Ofwat's decision and timeline on the CPW156 change proposal.

The Steering Group noted that trading parties would have the opportunity to integrate into the SMRH at any stage during Phase one.

### **Next steps**

SM presented the next steps of the Programme, highlighting the following key points:

- Continue to finalise Phase two requirements and code modifications
- MOSL internal testing and early adopter testing commencement.
- Update Interim User Agreement following final comments by trading parties.
- Go-live readiness for Phase one pilot.
- Disaster recovery testing.
- Progress Phase two software development.
- Assurance testing of Phase two.
- Progress Phase three business case/viability.
- Phase two Code Change Committee recommendation in July.
- Ofwat approval in November 2026.
- Phase two to go live in December 2026.

**ACTIONS**

<b>No.</b>	<b>Action</b>	<b>Responsible</b>	<b>Status/Notes</b>
SMRHSG05_01	Consider hosting a webinar to gather trading party input for Phase 3	SM	To be reviewed in August 2026
SMRHSG05_02	Provide members with an update on the user agreement consultation responses	AJ	
SMRHSG05_03	Extend Working Group (meeting 5) invite to MT and JD	AE/ SD	